NATIONAL RAILROAD PASSENGER CORPORATION
60 Massachusetts Avenue, NE, Washington, DC 20002

VIA E-MAIL

March 10, 2016

Mr. Edward Hasbrouck
The Identity Project
1736 Franklin Street
9th Floor
Oakland, CA 94612

Re: Freedom of Information Act Request – Interim Response #8
Tracking Number: 15-FOI-00021

Dear Mr. Hasbrouck:

We are further responding to your October 29, 2014 request for information made under the Freedom of Information Act (FOIA), which was received via e-mail by Amtrak's FOIA Office on the same date.

Your request seeks the records described below:

(1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), any DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.

(2) Any records pertaining to the legal basis for such data transfers, including any e-mail messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.

(3) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.

(4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other requests or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.

(5) Any e-mail messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or "Privacy Commissioner of Canada".

(6) Any electronic file in which any of the above records are included.

(7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

We are continuing to review and process records responsive to your request. We are releasing in part the attached records.

The names and personal identifying information of Amtrak employees and private individuals have been redacted from the enclosed records pursuant to exemption 6 of the FOIA on the basis that disclosure would constitute a clearly unwarranted invasion of the personal privacy of these individuals. In weighing the public interest, it was determined that there was no public interest in disclosing this information.

Please note, the records we are providing are part of a huge text file (800 pages), which we are reviewing in parts. Due to the size of the file, the last page may contain an incomplete e-mail. Please be advised, the next response will pick up from where we left off.

Pursuant to Amtrak's FOIA regulations (49 CFR 701.10), if you wish to appeal the decision to withhold the above-mentioned information, you may file an appeal with Eleanor D. Acheson, Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary, within ninety days (90) of the date of this letter, specifying the relevant facts and the basis for your appeal. Your appeal may be sent to Ms. Acheson at the above address. The President and CEO of Amtrak have delegated authority to the General Counsel and Corporate Secretary for the rules and compliance to the FOIA. If you decide to appeal, you may delay your appeal until you have received the final response to your request.

There are approximately 500 more records to review in the text file. We are continually working through our backlog of requests. You may anticipate the next response in 8-12 weeks.

If you have any questions regarding the processing of your request, please feel free to contact me at (202) 906-3741 or via e-mail at Hawkins@amtrak.com.

Sincerely,

Sharron Hawkins
Lead FOIA Specialist

Attachments

NC

Naturalization Certificate

Exemption 6

BC

Birth Certificate (requires photo id)

MO

Military Orders (requires photo id)

-----Original Message-----
From: [redacted]
Sent: Wednesday, August 17, 2005 5:11 PM
To: [redacted]
Subject: APIS

[redacted],
We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

[redacted]
Galileo International
Product Delivery
[redacted]

The information in this electronic mail message is sender's business Confidential and may be legally privileged. It is intended solely for the addressee(s). Access to this Internet electronic mail message by anyone else is unauthorized. If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it is prohibited and may be unlawful. The sender believes that this E-mail and any attachments were free of any virus, worm, Trojan horse, and/or malicious code when sent. This message and its attachments could have been infected during transmission. By reading the message and opening any attachments, the recipient accepts full responsibility for taking protective and remedial action about viruses and other defects. Cendant is not liable for any loss or damage arising in any way from this message or its attachments.

From: [redacted]
Sent: Wednesday, December 07, 2005 12:13 PM
To: [redacted]
Cc: [redacted]
(E-mail)
Subject: RE: APIS Collection and 2 character name warnings

[redacted],

After testing yesterday with [redacted], we detected a problem with SSRDOCS for infants that I am investigating now. It seems that all others scenarios in the script went

ok though.

[redacted]

-----Original Message-----
From: [redacted]
Sent: Wednesday, December 07, 2005 11:47 AM
To: [redacted]
Cc: [redacted]
Subject: RE: APIS Collection and 2 character name warnings

Next week was our last load before Christmas, and then due to the holidays, we felt targeting the first load after the New Year(10th) would be risky for getting complete testing done.

I will need to defer to [redacted] on the testing.

[redacted]

-----Original Message-----
From: [redacted]
Sent: Wednesday, December 07, 2005 11:04 AM
To: [redacted]
Cc: [redacted]
Subject: RE: APIS Collection and 2 character name warnings

[redacted],

Wow, it looks like this is delayed for another month.

How was the testing of the script? Was everything ok?

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

[redacted]

07/12/2005 16:02

To [redacted]

cc [redacted]

RE: APIS Collection and 2 character name warnings

This would be a fixed date for loading the collection of the data. We will then co-ordinate a later date for the activation of enforcement, subject to any issues discovered in collection.

[redacted]

-----Original Message-----
From: [redacted]
Sent: Wednesday, December 07, 2005 10:52 AM
To: [redacted]
Cc: [redacted]
Subject: Re: APIS Collection and 2 character name warnings

[redacted]

Could you pelase advise if this date is a fix date or this may be changed in future?

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

[redacted]

07/12/2005 15:52

To [redacted]

cc [redacted]

Subject
APIS Collection and 2 character name warnings

Hello [redacted],

Due to some technical issues in the collection of the APIS information in inbound Teletype, we are going to postpone that load till the 17th January. The warning message for two character names will be loading as planned on the 13th December.

Sorry for the in convenience,

Mark
From: [redacted]
Sent: Wednesday, December 07, 2005 10:52 AM
To: [redacted]
Cc: [redacted]
Subject: Re: APIS Collection and 2 character name warnings

[redacted]

Could you pelase advise if this date is a fix date or this may be changed in future?

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

[redacted]

07/12/2005 15:52

To [redacted]

cc [redacted]

Subject
APIS Collection and 2 character name warnings

Hello [redacted],

Due to some technical issues in the collection of the APIS information in

inbound Teletype, we are going to postpone that load till the 17th January. The warning message for two character names will be loading as planned on the 13th December.

Sorry for the in convenience,

Mark
From: [redacted]
Sent: Wednesday, December 07, 2005 10:30 AM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

I'd go on the 17th. [redacted] change is in the Load report for next week.

From: [redacted]
Sent: Wednesday, December 07, 2005 10:11 AM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

Okay - I will notify Worldspan and Amadeus that we will implement this on the 10th or 17th - which do you prefer? Is [redacted] still planning to go next week?

-----Original Message-----
From: [redacted]
Sent: Wednesday, December 07, 2005 10:00 AM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

There are still some issues even with Amadeus that I am now investigating, so I think it is a NO-GO for now.

From: [redacted]
Sent: Tuesday, December 06, 2005 12:16 PM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

need to inform the GDS (Worldspan & Amadeus) of the postponement as soon as we know.

-----Original Message-----
From: [redacted]
Sent: Tuesday, December 06, 2005 12:08 PM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

It may work well for Amadeus, but changes will definitely be required to accommodate the other GDSs (especially Worldspan) and the code has to be changed to be more efficient and flexible (for any future changes). The way it was originally built was very rigid and narrow for the intended use at that time. My changes alter that a little bit but I'd like a different code approach to multi-lines SSR and OSIs (not

too complicated and hard-coded as it is now). Error paths still need changes but they can be done on the march, I think.

Let's wait and see how Amadeus does with this testing today and if it looks good I may be tempted to rush a new SC item for next load before 10am tomorrow. We'd still have the user testing Thu-Fri after all to see what we don't like and therefore postpone it.

[redacted]

From: [redacted]
Sent: Tuesday, December 06, 2005 11:57 AM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

What's your feeling about loading next week?

-----Original Message-----
From: [redacted]
Sent: Tuesday, December 06, 2005 11:48 AM
To: [redacted]
Subject: Test SSR DOCS PNR

[redacted],

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

0EBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

1 69 C. NYP-MTR 815A TU 31JAN 630P 31JAN YB O HK2

301@ R SEG # 1 BASIS 2F

* BOF1 RAIL FARE 120.00

4001@ OSI

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC- O-,I-,D-/2F/P1,2

5002@ DOB- 12JUL1964/US/P1

5004@ 12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@ PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

* (b)(6)

[redacted]

From: [redacted]
Sent: Wednesday, December 07, 2005 10:00 AM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

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Let's wait and see how Amadeus does with this testing today and if it looks good I may be tempted to rush a new SC item for next load before 10am tomorrow. We'd still have the user testing Thu-Fri after all to see what we don't like and therefore postpone it.

[redacted]

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To: [redacted]
Subject: RE: Test SSR DOCS PNR

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[redacted],

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

0EBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

1 69 C. NYP-MTR 815A TU 31JAN 630P 31JAN YB O HK2

301@ R SEG # 1 BASIS 2F

* BOF1 RAIL FARE 120.00

4001@ OSI

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC- O-,I-,D-/2F/P1,2

5002@ DOB- 12JUL1964/US/P1

5004@ 12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@ PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

* [redacted]

[redacted]

From: [redacted]

Sent: Tuesday, December 06, 2005 4:34 PM
To: [redacted]
Cc:
Subject: RE: SSR DOCS testing

Thanks [redacted]

I am investigating those ones you highlighted.

[redacted]

-----Original Message-----
From: [redacted]
Sent: Tuesday, December 06, 2005 2:35 PM
To: [redacted]
Cc:
Subject: Re: SSR DOCS testing

[redacted],

I just ran my old script and here are the PNR's.. Some of them don't appear to have the SSRDOCS in the PNR even though I
included one in each of the bookings. I have highlighted the SSROTHS that are being returned in red .

```
--- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            AA/SU  27SEP05/1640Z   YE94BG
  1.PID/AAA
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/P
      ID/AAA/H
  7 FP CHECK
  * AK 2V 0EBD6D 06DEC 1641Z HLMT-13DEC/USD 121.00

      --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            AA/SU  27SEP05/1640Z   YE94BP
  1.PID/BBB
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
      ID/BBB/H
  7 FP CHECK
  * AK 2V 0EBD6E 06DEC 1641Z HLMT-13DEC/USD 121.00

   --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            AA/SU  27SEP05/1641Z   YE94BQ
  1.PID/CCC
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 RA/BZ/123456789012345/BZ/12JUL64/M/12JUL04/P
```

```
      ID/CCC/H
  7 FP CHECK
  * AK 2V 0EBD70 06DEC 1642Z HLMT-13DEC/USD 121.00


        --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1641Z   YE94B3
  1.PID/DDD
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 FP CHECK
  * AK 2V 0EBD71 06DEC 1642Z HLMT-13DEC/USD 121.00
        --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            AA/SU  27SEP05/1644Z   YE94D6
  1.PID/KKK
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/P
      ID/KKK/H
  7 FP CHECK
  * AK 2V 0EBD7C 06DEC 1644Z HLMT-13DEC/USD 121.00

            --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            AA/SU  27SEP05/1642Z   YE94CS
  1.PID/FFF
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 SSR DOCS 2V HK1 NC/US/123456789012345/US/12JUL64/M/12JUL04/P
      ID/FFF/H
  8 FP CHECK
  * AK 2V 0EBD75 06DEC 1643Z HLMT-13DEC/USD 121.00

    --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            AA/SU  27SEP05/1642Z   YE94B5
  1.PID/EEE
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 SSR DOCS 2V HK1 RT/CU/123456789012345/CU/12JUL64/F/12JUL04/P
      ID/EEE/H
  8 FP CHECK
  * AK 2V 0EBD73 06DEC 1642Z HLMT-13DEC/USD 121.00
```

```
>
--- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1642Z   YE94C3
  1.PID/GGG
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 SSR DOCS 2V HK1 BC/US/123456789012345/US/12JUL64/M/12JUL04/P
      ID/GGG/H          <***Should this not return SSROTHS indicating
picture required?
  8 SSR OTHS 1A KK1 PID INFORMATION REQUIRED
  9 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
 10 FP CHECK
  * AK 2V 0EBD77 06DEC 1643Z HLMT-13DEC/USD 121.00

--- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1643Z   YE94DD
  1.PID/HHH
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA  - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 MO/US/123456789012345/US/12JUL64/F/12JUL04/P
      ID/HHH/H              <***Should this not return SSROTHS indicating
picture required?
  7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  8 FP CHECK
  * AK 2V 000000 06DEC 1644Z HLMT- NONE/PENDING-CK FORMAT

   --- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1643Z   YE94DT
  1.PIDPID/TEN   2.PIDPID/JJJ
  3 TRN 2V          71 YA 22JAN 7   NYP MTR   HK2   745A  550P
    MODE/TRN C001*2V/
  4 TRN 2V          68 YB 28JAN 6   MTR NYP   HK2   950A  740P
    MODE/TRN C002*2V/
  5 AP MIA  - OFFICE 2 WO. 353629 - A
  6 TK OK27SEP/MIA1S2DA1
  7 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  8 SSR DOCS 2V HK1 PP/NC/123456789012345/CA/12JUL64/F/12JUL04/P
      IDPID/TEN/H/P1
  9 SSR DOCS 2V HK1 PP/NC/123456789012345/CA/01JAN02/MI/12JUL04/
      PIDPID/JJJ/H/P2
 10 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 11 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
 12 FP CHECK
  * AK 2V 0EBD7B 06DEC 1644Z HLMT-13DEC/USD 242.00


--- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1643Z   YE94DR
  1.PIDPID/NINE   2.PIDPID/III
```

```
  3 TRN 2V          71 YA 22JAN 7   NYP MTR   HK2   745A  550P
    MODE/TRN C001*2V/
  4 TRN 2V          68 YB 28JAN 6   MTR NYP   HK2   950A  740P
    MODE/TRN C002*2V/
  5 AP MIA  - OFFICE 2 WO. 353629 - A
  6 TK OK27SEP/MIA1S2DA1
  7 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  8 FP CHECK
  * AK 2V 0EBD7A 06DEC 1644Z HLMT-13DEC/USD 242.00

SSRDOCS is in history:

RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1643Z   YE94DT
    000 ON/PIDPID/TEN PIDPID/JJJ
    000 OS/TRN 2V        71 YA 22JAN 7 NYP MTR LK2  745A  550P
        MODE/TRN C001/NN
    000 OS/TRN 2V        68 YB 28JAN 6 MTR NYP LK2  950A  740P
        MODE/TRN C002/NN
    000 RF-  CR-MIA1S2DA1 SU 0001AA 27SEP/1643Z
    001 CS/AK 2V 0EBD7B   06DEC  1644Z HLMT-13DEC/USD 242.00
    001 DL/AK 2V           * * PENDING REPLY * *
    001 RF-HDQRM2V 061644 CR-HDQ RM 2V 27SEP/1643Z
    002 SA/SSR OTHS1AKK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
    002 RF-HDQRM2V061644 CR-HDQ RM 2V 27SEP/1643Z
    003 RF-HDQRM2V061644 CR-    0000   27SEP/1643Z
    004 SA/SSR DOCS2VHK1 PP/NC/123456789012345/CA/12JUL64/F/
        12JUL04/PIDPID/TEN/H/PIDPID/TEN
    004 SA/SSR DOCS2VHK1 PP/NC/123456789012345/CA/01JAN02/MI/
        12JUL04/PIDPID/JJJ/H/PIDPID/JJJ
    004 RF-  CR-MIA1S2DA1 SU 0001AA 27SEP/1643Z
    005 SA/SSR OTHS1AKK2 PID INFORMATION REQUIRED
    005 SA/SSR OTHS1AKK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
--- RLR ---
RP/MIA1S2DA1/MIA1S2DA1            2V/RM  27SEP05/1736Z   YE94VP
  1.PID/PAXONE   2.PID/PAXTWO
  3 TRN 2V          69 YB 23JAN 1   NYP MTR   HK2   815A  630P
    MODE/TRN C001*2V/
  4 TRN 2V          68 YA 29JAN 7   MTR NYP   HK2   950A  740P
    MODE/TRN C002*2V/
  5 AP MIA  - OFFICE 2 WO. 353629 - A
  6 TK OK27SEP/MIA1S2DA1
  7 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
       ID/PAXONE/H/P1
  8 SSR DOCS 2V HK1 PP/US/123456789012345/US/02JAN02/FI/12JUL04/
       PID/PAXTWO/H/P2
  9 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 10 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  * AK 2V 0EBDBD 06DEC 1737Z HLMT-13DEC/USD 242.00
>                                                              >
```

[redacted]
Product Manager - Amadeus Rail
T: [redacted]
F:
[redacted]
www.amadeus.com

Exemption 6

Border Crossing.txt

From: [redacted] on 12/06/2005 11:44 AM

To: [redacted]

cc: [redacted]

Subjec SSR DOCS testing
t:

Hi [redacted],

I've made some changes for the SSR DOCS. I found a problem when processing multiple passengers.

Can you please few PNRs in our test system with single and multiple passengers and include SSR DOCS in them?

Let me know the RLOCS, and if you can also include a copy of those PNRs that would be great.

Thanks
[redacted]

From: [redacted]
Sent: Tuesday, December 06, 2005 12:08 PM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

It may work well for Amadeus, but changes will definitely be required to accommodate the other GDSs (especially Worldspan) and the code has to be changed to be more efficient and flexible (for any future changes). The way it was originally built was very rigid and narrow for the intended use at that time. My changes alter that a little bit but I'd like a different code approach to multi-lines SSR and OSIs (not too complicated and hard-coded as it is now). Error paths still need changes but they can be done on the march, I think.

Let's wait and see how Amadeus does with this testing today and if it looks good I may be tempted to rush a new SC item for next load before 10am tomorrow. We'd still have the user testing Thu-Fri after all to see what we don't like and therefore postpone it.

[redacted]

From: [redacted]
Sent: Tuesday, December 06, 2005 11:57 AM
To: [redacted]
Subject: RE: Test SSR DOCS PNR

Exemption 6

What's your feeling about loading next week?

-----Original Message-----
From: [redacted]
Sent: Tuesday, December 06, 2005 11:48 AM
To: [redacted]
Subject: Test SSR DOCS PNR

[redacted],

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

0EBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

1 69 C. NYP-MTR 815A TU 31JAN 630P 31JAN YB O HK2

301@ R SEG # 1 BASIS 2F

* BOF1 RAIL FARE 120.00

4001@ OSI

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC- O-,I-,D-/2F/P1,2

5002@ DOB- 12JUL1964/US/P1

5004@ 12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@ PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

* [redacted]

[redacted]

From: [redacted]
Sent: Tuesday, December 06, 2005 11:48 AM
To: [redacted]

Subject: Test SSR DOCS PNR

[redacted],

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

0EBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

1 69 C. NYP-MTR 815A TU 31JAN 630P 31JAN YB O HK2

301@ R SEG # 1 BASIS 2F

* BOF1 RAIL FARE 120.00

4001@ OSI

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC- O-,I-,D-/2F/P1,2

5002@ DOB- 12JUL1964/US/P1

5004@ 12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@ PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

* [redacted]

Jairo

From: [redacted]
Sent: Tuesday, December 06, 2005 11:45 AM
To: [redacted]
Cc: [redacted]
Subject: SSR DOCS testing

Hi [redacted],

I've made some changes for the SSR DOCS. I found a problem when processing multiple passengers.

Can you please few PNRs in our test system with single and multiple passengers and include SSR DOCS in them?

Let me know the RLOCS, and if you can also include a copy of those PNRs that would be great.

Thanks

[redacted]

From: [redacted]
Sent: Monday, December 05, 2005 2:15 PM
To: [redacted]
Cc:
Subject: RE: Test of SSR DOCS

[redacted]

Most of the test cases behave as expected. However I am investigating those that didn't (last two PNRs you sent in your email below: 090C64 and 090C6C)

As soon as I have the problem identified or fixed, I'll let you know when we can test those scenarios again.

Thanks
[redacted]

-----Original Message-----
From: [redacted]
Sent: Friday, December 02, 2005 9:40 AM
To: [redacted]'
Subject: RE: Test of SSR DOCS

Thanks

-----Original Message-----
From: [redacted]
Sent: Thursday, December 01, 2005 12:56 PM
To: [redacted]
Subject: RE: Test of SSR DOCS

[redacted]

Here you go.

Test results:

2V 090C5C PNR display below
2V 090C5D PNR display below
2V 090C5E PNR display below
2V 090C5F (missing DOCS) PNR display below
2V 090C60 (missing DOCS) PNR display below
2V 090C61 (missing DOCS) PNR display below
2V 090C6C (missing DOCS) PNR display below
2V 090C70 (OK p1, missing for P2) original booking the Pax association was incorrect
2V 090C5A (OK after second attempt) fixed the passenger association

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1 AA/SU 28SEP05/1919Z YE986Q
1.PID/AAA

```
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA [redacted] - AMADEUS - A
  5 TK OK28SEP/MIA1S2CC1
  6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/P
      ID/AAA/H
  7 FP CHECK
  * AK 2V 090C5C 30NOV 1920Z HLMT-07DEC/USD 121.00

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            AA/SU  28SEP05/1919Z   YE986R
  1.PID/BBB
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA [redacted] - AMADEUS - A
  5 TK OK28SEP/MIA1S2CC1
  6 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
      ID/BBB/H
  7 FP CHECK
  * AK 2V 090C5D 30NOV 1920Z HLMT-07DEC/USD 121.00

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            AA/SU  28SEP05/1920Z   YE986S
  1.PID/CCC
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA [redacted] - AMADEUS - A
  5 TK OK28SEP/MIA1S2CC1
  6 SSR DOCS 2V HK1 RA/BZ/123456789012345/BZ/12JUL64/M/12JUL04/P
      ID/CCC/H
  7 FP CHECK
  * AK 2V 090C5E 30NOV 1920Z HLMT-07DEC/USD 121.00
>
 --- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  28SEP05/1920Z   YE986T
  1.PID/DDD
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA [redacted] - AMADEUS - A
  5 TK OK28SEP/MIA1S2CC1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 FP CHECK
  * AK 2V 090C5F 30NOV 1921Z HLMT-07DEC/USD 121.00
>

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  28SEP05/1920Z   YE986V
  1.PID/EEE
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA [redacted] - AMADEUS - A
  5 TK OK28SEP/MIA1S2CC1
```

```
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 FP CHECK
  * AK 2V 090C60 30NOV 1921Z HLMT-07DEC/USD 121.00
>
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  28SEP05/1921Z   YE986X
  1.PID/FFF
  2 TRN 2V          71 YA 22JAN 7   NYP MTR   HK1   745A  550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6   MTR NYP   HK1   950A  740P
    MODE/TRN C002*2V/
  4 AP MIA [redacted] - AMADEUS - A
  5 TK OK28SEP/MIA1S2CC1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  7 FP CHECK
  * AK 2V 090C61 30NOV 1922Z HLMT-07DEC/USD 121.00
>
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  28SEP05/1933Z   YE99A6
  1.PIDPID/NINE   2.PIDPID/III
  3 TRN 2V          71 YA 22JAN 7   NYP MTR   HK2   745A  550P
    MODE/TRN C001*2V/
  4 TRN 2V          68 YB 28JAN 6   MTR NYP   HK2   950A  740P
    MODE/TRN C002*2V/
  5 AP MIA [redacted] - AMADEUS - A
  6 TK OK28SEP/MIA1S2CC1
  7 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
      IDPID/NINE/H/P1
  8 SSR DOCS 2V HK1 PP/US/123456789012345/US/01JAN02/FI/12JUL04/
      PIDPID/III/H/P2
  9 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
 10 FP CHECK
  * AK 2V 090C6C 30NOV 1934Z HLMT-07DEC/USD 242.00
>
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  28SEP05/1930Z   YE987R
  1.PID/NINE   2.PID/III
  3 TRN 2V          71 YA 22JAN 7   NYP MTR   HK2   745A  550P
    MODE/TRN C001*2V/
  4 TRN 2V          68 YB 28JAN 6   MTR NYP   HK2   950A  740P
    MODE/TRN C002*2V/
  5 AP MIA [redacted] - AMADEUS - A
  6 TK OK28SEP/MIA1S2CC1
  7 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
  8 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
      ID/NINE/H/P1
  9 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 10 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
      1-800-TEL-TRAK
 11 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 12 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 13 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
      1-800-TEL-TRAK
 14 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 15 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
16 SSR OTHS 1A KK2 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
17 SSR OTHS 1A KK2 FOR SPECIAL SERVICE REQUEST CONFIRMATION
18 SSR DOCS 2V HK1 PP/US/123456789012345/US/01JAN02/FI/12JUL04/
```

```
      PID/III/H/P2
19 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
20 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
21 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
      1-800-TEL-TRAK
22 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
23 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
24 SSR OTHS 1A KK2 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
25 SSR OTHS 1A KK2 FOR SPECIAL SERVICE REQUEST CONFIRMATION
26 FP CHECK
 * AK 2V 090C64 30NOV 1931Z HLMT-07DEC/USD 242.00
```

Regards,

[redacted]
Product Manager - Amadeus Rail
T: [redacted]
F: [redacted]
[redacted]
www.amadeus.com

From: [redacted] on 11/30/2005 03:14 PM

To: [redacted]

cc: [redacted]

Subjec RE: Test of SSR DOCS
t:

[redacted],

Could you please send me a copy of few (2 or 3 will do) of those PNRs that I
marked with "missing DOCS". I'd like to see what DOCS info was actually
entered into the PNRs.

The first 3 look really fine, and the second before last it is a little
strange. Did you include DOCS for the 2nd passenger there as well?.

Thanks
[redacted]

Test results:

2V 090C5C (OK - details below)

2V 090C5D (OK - details below)
2V 090C5E (OK)
2V 090C5F (missing DOCS)
2V 090C60 (missing DOCS)
2V 090C61 (missing DOCS)
2V 090C62 (missing DOCS)
2V 090C63 (missing DOCS)
2V 090C6C (missing DOCS)
2V 090C70 (OK p1, missing for P2)
2V 090C5A (OK after second attempt)

[redacted],

Could you please send me a copy of some of those PNRs

090C5C/YE986Q-1A HL 07DEC CTC-T 00444430 121.00/ 121.00

-01@ PID/AAA

1 71 C. NYP-MTR 745A SU 22JAN 550P 22JAN YA O
HK1
301@ R SEG # 1 BASIS 1F

* AOF1 RAIL FARE 61.00

2 68 C. MTR-NYP 950A SA 28JAN 740P 28JAN YB O
HK1
302@ R SEG # 2 BASIS 1F

* BOF1 RAIL FARE 60.00

5003@ FBC- O-,I-,D-/1F/P1

5001@ DOB- 12JUL1964/US/P1

5002@ PAX ID - PR/US/123456789012345/12JUL2004/M

901@ [redacted]-T

* AMADEUS

090C5D/YE986R-1A HL 07DEC CTC-T 00444430 121.00/ 121.00

-01@ PID/BBB

1 71 C. NYP-MTR 745A SU 22JAN 550P 22JAN YA O
HK1
301@ R SEG # 1 BASIS 1F

* AOF1 RAIL FARE 61.00

2 68 C. MTR-NYP 950A SA 28JAN 740P 28JAN YB O
HK1
302@ R SEG # 2 BASIS 1F

* BOF1 RAIL FARE 60.00

5003@ FBC- O-,I-,D-/1F/P1

5001@ DOB- 12JUL1964/US/P1

5002@ PAX ID - PP/US/123456789012345/12JUL2004/F

901@ [redacted]-T

* AMADEUS

090C5E/YE986S-1A HL 07DEC CTC-T 00444430 121.00/ 121.00

-01@ PID/CCC

1 71 C. NYP-MTR 745A SU 22JAN 550P 22JAN YA O

HK1

301@ R SEG # 1 BASIS 1F

* AOF1 RAIL FARE 61.00

2 68 C. MTR-NYP 950A SA 28JAN 740P 28JAN YB O

HK1

302@ R SEG # 2 BASIS 1F

* BOF1 RAIL FARE 60.00

5003@ FBC- O-,I-,D-/1F/P1

5001@ DOB- 12JUL1964/BZ/P1

5002@ PAX ID - RA/BZ/123456789012345/12JUL2004/M

901@ [redacted]-T

* AMADEUS

090C5E/YE986S-1A HL 07DEC CTC-T 00444430 121.00/ 121.00

-01@ PID/CCC

1 71 C. NYP-MTR 745A SU 22JAN 550P 22JAN YA O

HK1

301@ R SEG # 1 BASIS 1F

* AOF1 RAIL FARE 61.00

2 68 C. MTR-NYP 950A SA 28JAN 740P 28JAN YB O

HK1

302@ R SEG # 2 BASIS 1F

* BOF1 RAIL FARE 60.00

5003@ FBC- O-,I-,D-/1F/P1

5001@ DOB- 12JUL1964/BZ/P1

5002@ PAX ID - RA/BZ/123456789012345/12JUL2004/M

901@ [redacted]-T

* AMADEUS

-----Original Message-----
From: [redacted]
Sent: Wednesday, November 30, 2005 2:36 PM
To: [redacted]
Subject: Re: Test of SSR DOCS

[redacted],

Here are the RLOC's for the bookings I just created.

2V 090C5C
2V 090C5D
2V 090C5E
2V 090C5F
2V 090C60
2V 090C61
2V 090C62
2V 090C63
2V 090C6C
2V 090C70
2V 090C5A

[redacted]
Product Manager - Amadeus Rail
T: [redacted]
F: [redacted]
[redacted]
www.amadeus.com

From: [redacted] on 11/30/2005 11:14 AM

To: [redacted]

cc: [redacted]

Subjec Test of SSR DOCS
t:

Hi [redacted],

I have loaded the changes for the SSR DOCS in our test system. Please create a couple of PNRs with SSR DOCS items any time today and let me know the RLOCs so I can check them here.

Thanks

[redacted]

From: [redacted]
Sent: Wednesday, November 30, 2005 3:15 PM
To: '[redacted]
Cc: [redacted]
Subject: RE: Test of SSR DOCS

[redacted],

Could you please send me a copy of few (2 or 3 will do) of those PNRs that I marked with "missing DOCS". I'd like to see what DOCS info was actually entered into the PNRs.

The first 3 look really fine, and the second before last it is a little strange. Did you include DOCS for the 2nd passenger there as well?.

Thanks
[redacted]

Test results:

2V 090C5C (OK - details below)
2V 090C5D (OK - details below)
2V 090C5E (OK)
2V 090C5F (missing DOCS)
2V 090C60 (missing DOCS)
2V 090C61 (missing DOCS)
2V 090C62 (missing DOCS)
2V 090C63 (missing DOCS)
2V 090C6C (missing DOCS)
2V 090C70 (OK p1, missing for P2)
2V 090C5A (OK after second attempt)

[redacted],

Could you please send me a copy of some of those PNRs

```
090C5C/YE986Q-1A HL 07DEC    CTC-T 00444430        121.00/     121.00
-01@ PID/AAA
  1        71 C. NYP-MTR   745A SU 22JAN  550P  22JAN  YA            O   HK1
301@ R SEG #  1 BASIS   1F
    * AOF1  RAIL FARE      61.00
  2        68 C. MTR-NYP   950A SA 28JAN  740P  28JAN  YB            O   HK1
302@ R SEG #  2 BASIS   1F
    * BOF1  RAIL FARE      60.00
5003@ FBC-    O-,I-,D-/1F/P1
5001@ DOB-      12JUL1964/US/P1
5002@ PAX ID -  PR/US/123456789012345/12JUL2004/M
901@ [redacted]-T
  *  AMADEUS


090C5D/YE986R-1A HL 07DEC    CTC-T 00444430        121.00/     121.00
-01@ PID/BBB
  1        71 C. NYP-MTR   745A SU 22JAN  550P  22JAN  YA            O   HK1
301@ R SEG #  1 BASIS   1F
    * AOF1  RAIL FARE      61.00
  2        68 C. MTR-NYP   950A SA 28JAN  740P  28JAN  YB            O   HK1
302@ R SEG #  2 BASIS   1F
    * BOF1  RAIL FARE      60.00
```

```
5003@ FBC-    O-,I-,D-/1F/P1
5001@ DOB-      12JUL1964/US/P1
5002@ PAX ID -  PP/US/123456789012345/12JUL2004/F
901@ [redacted]-T
  *  AMADEUS


090C5E/YE986S-1A HL 07DEC    CTC-T 00444430        121.00/     121.00
-01@ PID/CCC
  1        71 C. NYP-MTR   745A SU 22JAN  550P  22JAN  YA            O   HK1
301@ R SEG #  1 BASIS   1F
    * AOF1  RAIL FARE      61.00
  2        68 C. MTR-NYP   950A SA 28JAN  740P  28JAN  YB            O   HK1
302@ R SEG #  2 BASIS   1F
    * BOF1  RAIL FARE      60.00
5003@ FBC-    O-,I-,D-/1F/P1
5001@ DOB-      12JUL1964/BZ/P1
5002@ PAX ID -  RA/BZ/123456789012345/12JUL2004/M
901@ [redacted]-T
  *  AMADEUS

090C5E/YE986S-1A HL 07DEC    CTC-T 00444430        121.00/     121.00
-01@ PID/CCC
  1        71 C. NYP-MTR   745A SU 22JAN  550P  22JAN  YA            O   HK1
301@ R SEG #  1 BASIS   1F
    * AOF1  RAIL FARE      61.00
  2        68 C. MTR-NYP   950A SA 28JAN  740P  28JAN  YB            O   HK1
302@ R SEG #  2 BASIS   1F
    * BOF1  RAIL FARE      60.00
5003@ FBC-    O-,I-,D-/1F/P1
5001@ DOB-      12JUL1964/BZ/P1
5002@ PAX ID -  RA/BZ/123456789012345/12JUL2004/M
901@ [redacted]-T
  *  AMADEUS


-----Original Message-----
From: [redacted]
Sent: Wednesday, November 30, 2005 2:36 PM
To: [redacted]
Subject: Re: Test of SSR DOCS

[redacted],

Here are the RLOC's for the bookings I just created.

2V 090C5C
2V 090C5D
2V 090C5E
2V 090C5F
2V 090C60
2V 090C61
2V 090C62
2V 090C63
2V 090C6C
2V 090C70
2V 090C5A

_____
[redacted]
Product Manager - Amadeus Rail
T: [redacted]
F: [redacted]
[redacted]
```

www.amadeus.com

From: [redacted] on 11/30/2005 11:14 AM

To: [redacted]

cc: [redacted]

Subjec Test of SSR DOCS
t:

Hi [redacted],

I have loaded the changes for the SSR DOCS in our test system. Please create a couple of PNRs with SSR DOCS items any time today and let me know the RLOCs so I can check them here.

Thanks
[redacted]

From: [redacted]
Sent: Wednesday, November 30, 2005 2:54 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Two Character Names

I tested [redacted] change's directly from the Amadeus system and they look correct:

-- RLR ---

RP/WAS2V7100/WAS2V7100 2V/RM 28SEP05/1917Z YE986P

1.TESTAAA/A

2 TRN 2V 141 YB 01DEC 4 NYP WAS HK1 0935 1300

MODE/TRN C001*2V/

3 AP WAS[redacted]-B

4 TK TL01DEC/WAS2V7100

5 SSR OTHS 1A KK1 INVALID PSGR NAME INPUT FULL/FIRST NAME

* AK 2V 090C5B 30NOV 1918Z HLMT-01DEC/USD 84.00

>

Exemption 6

(3 bad names and only ONE warning: OK)

--- RLR ---

RP/WAS2V7100/WAS2V7100 2V/RM 28SEP05/1944Z YE99E4

1.[redacted] 2.[redacted] 3.[redacted]

4 TRN 2V 172 YB 01DEC 4 WAS NYP HK3 0730 1044

MODE/TRN C001*2V/

5 AP WAS[redacted]-B

6 TK TL01DEC/WAS2V7100

7 SSR OTHS 1A KK3 INVALID PSGR NAME INPUT FULL/FIRST NAME

* AK 2V 090C75 30NOV 1945Z HLMT-01DEC/USD 252.00

>

[redacted]

-----Original Message-----
From: [redacted]
Sent: Wednesday, November 30, 2005 1:47 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Two Character Names

I think this is fixed - I did away with appended text in order to shorten the message. Do either of you want to have a go at it before TPFT?

-----Original Message-----

From: [redacted]

Sent: Tuesday, November 29, 2005 11:37 AM

To: [redacted]

Cc: [redacted]

Subject: FW: Two Character Names

Exemption 6

Hi [redacted],

Worldspan created 3 test PNRs (TPFT). They sent the warning back OK but the PNRs shows two 4OSI items instead on one and there was just one "invalid" transaction (according to the PNR history). Is it an error or am I missing something?

Thanks

[redacted]

-----Original Message-----

From: [redacted]

Sent: Tuesday, November 29, 2005 11:33 AM

To: [redacted]

Cc: [redacted]

Subject: RE: Two Character Names

Test 1:

090861/OAGGDU-1P HL 02DEC CTC-T 2352882 2149.00/ 2149.00

-01@ [redacted]

-02@ [redacted]

1 49 C NYP-CHI 350P FR 23DEC 930A 24DEC DS B 4912 O HK1

301@ R SEG # 1T 2 BASIS 2F

* DOF1 RAIL FARE 294.00 ACCOM 1855.00

2 3 C CHI-LAX 315P SA 24DEC 815A 26DEC DA C 0331 O HK1

4001@ OSI

* INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED

4002@ OSI

* INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED

5001@ OSI- SSRTKTL2VSS/ HDQ 1700/30NOV

5002@ 00000000000

901@ NONE

It looks ok here, but it has 2 OSI items instead of one. I'll check with [redacted].

Test 2: 09087A - OK

Test 3:

0908BD/4AGHCJ-1P HL NONE CTC-T 2352882 996.00/

-01@ [redacted]

-02@ [redacted]

1 8911 C. VAC-SEA 545A TU 24JAN 915A 24JAN T OT HK2

301@ T SEG # 1S 2 BASIS 2F

* DOF1 RAIL FARE 178.00 ACCOM 299.00

2 11 C SEA-SAC 1000A TU 24JAN 615A 25JAN DD E 1130 OT HK1

3 5 C SLC-SAC 1159P SA 28JAN 215P 29JAN DC E 0532 OT HK1

302@ T SEG # 3 BASIS 2F

* DOF1 RAIL FARE 124.00 ACCOM 243.00

4 14 C SAC-SEA 1159P SU 29JAN 830P 30JAN YD OT HK2

303@ T SEG # 4 BASIS 2F

* DOF1 RAIL FARE 152.00

4001@ OSI

* INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED

4002@ OSI

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

4003@ OSI

* INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED

4004@ OSI

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

(...)

It has 2 OSI items again. The DOCS still has an invalid format (Nationality not following doc number).

-----Original Message-----

From: [redacted]

Sent: Tuesday, November 29, 2005 11:20 AM

To: [redacted]

Cc:[redacted]

Subject: RE: Two Character Names

I'm going to defer to [redacted]....

-----Original Message-----

From: [redacted] [mailto:[redacted]]

Sent: Tuesday, November 29, 2005 10:37 AM

To: [redacted]

Cc: [redacted] (E-mail); [redacted] (E-mail)

Subject: Re: Two Character Names

Hi [redacted],

Here are a few PNRs with one character in name field. Does everything look ok on your side?

Test 1: Amtrak Locator 090861

1P- OAGGDU ¬

1.2SMITH/N/B*2ADT¬

1 TR 2V 49DS23DEC FR NYP CHI HK1 350P 930A|1 /O $ ¬

```
      CAR 4912    ROOM B ¬
 2 TR  2V     3DA24DEC SA   CHI  LAX HK1   315P  815A|2 /O $ ¬
      CAR 0331    ROOM C ¬
P- 1.P8K ¬
T- 1.TAW/00/30NOV¬
G-  1.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    2.SSRTKTL1PKK2 HLD LMT DTE 02DEC¬
**** ITEMS SUPPRESSED ****/EDT/DR¬
```

Test 2: Amtrak Locator 09087A - we didn't get an error back with B.MR

```
1P- 4AGGJX ¬
 1.3WOODSON/WILLIAM.MR/HAROLD.SIR/B.MR*3ADT¬
 1 TR  2V  2154F 23JAN MO   WAS  NYP HK3   700A  950A   /O $
 2 TR  2V  2203F 28JAN SA   NYP  WAS HK3   800A 1055A   /O $
P- 1.P8K ¬
T- 1.T/29NOV1016  1P/P8K/CE*5541285232863¬
G-  1.SSRTKTL1PKK3 HLMT-23JAN/$   1419.00 ¬
    2.SSROTHS1PKK3 HLMT- NONE/$   1419.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

Test 3 - Amtrak Locator 0908BD

```
1P- 4AGHCJ ¬
 1.2SMITH/ADAM/MARY*2ADT¬
 1 TR B2V  8911T 24JAN TU   VAC  SEA HK2   545A  915A   /O $ ¬
 2 TR  2V    11DD24JAN TU   SEA  SAC HK1  1000A  615A|1 /O $ ¬
      CAR 1130    ROOM E ¬
```

Border Crossing.txt

```
 3 TR  2V     5DC28JAN SA   SLC  SAC HK1  1159P  215P|1 /O $ ¬
      CAR 0532    ROOM E ¬
 4 TR  2V    14YD29JAN SU   SAC  SEA HK2  1159P  830P|1 /O $ ¬
P- 1.P8K 123456789¬
T- 1.T/29NOV1033  1P/P8K/CE*5541285232864-865¬
G-  1.SSRTKTL1PKK2 HLMT-06DEC/$    996.00 ¬
    2.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    3.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    4.SSRTKTL1PKK2 HLD LMT DTE 06DEC¬
    5.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    6.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    7.SSRTKTL1PKK2 HLMT-06DEC/$    996.00 ¬
    8.OSI2VDOCSHK1/RA/US/1234567890000/29JUN06/M/12JUL1964/US-1S
MITH/MARY¬
    9.OSI2VDOB11NOV1948/US-SMITH/ANN¬
   10.OSI2VDOB11NOV1948/US-SMITH/ADAM¬
   11.OSI2VDOB11NOV1948/US-SMITH/MARY¬
   12.SSROTHS1PKK2 HLMT- NONE/$    996.00
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

[redacted]

Sr. Information Technology Analyst

ENH / D2-032

[redacted]

Email: [redacted]

[redacted]

[redacted]

[redacted]

[redacted]

11/29/2005 06:50 AM

Exemption 6

To [redacted]

cc [redacted]

Subject Two Character Names

Hello [redacted],

The warning message for two character names is out in our test system.

Please test and let us know if it looks okay.

[redacted]

From: [redacted]
Sent: Wednesday, November 30, 2005 10:23 AM
To: [redacted]
Cc:
Subject: RE: 2 Character Name Restriction

No worries, I can truncate safely.

-----Original Message-----
From: [redacted]
Sent: Wednesday, November 30, 2005 10:13 AM
To: [redacted]
Cc: [redacted]
Subject: FW: 2 Character Name Restriction

Amadeus is truncating our message - maybe we need a shorter one?

[redacted], can you let [redacted] know when your software is loaded.

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Wednesday, November 30, 2005 9:58 AM
To: [redacted]
Subject: 2 Character Name Restriction

[redacted],

Per our conversation here is the example of what we are getting..

```
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  27SEP05/1925Z   YE9U92
  1.SMITH/J
  2 TRN 2V          98 YD 23MAR 4   MIA WAS   HK1   650A  607A+1
    MODE/TRN C001*2V/
  3 AP MIA (305) 406-8753 - AMADEUS - A
  4 TK OK27SEP/MIA1S2CC1
  5 SSR OTHS 1A KK1 INVALID PSGR NAME INPUT FULL/FIRST NAME
      -INITIALS NOT AL
  * AK 2V 090AF0 29NOV 1926Z HLMT-06DEC/USD 106.00
>
```

Regards,
[redacted]

From: [redacted]
Sent: Wednesday, November 30, 2005 10:20 AM
To: [redacted]
Subject: RE: FW: Amtrak APIS Script

I think they took your "we are happy with whichever approach works best for Worldspan." way beyond of just SSR vs OSI choice.

I'll respond.

[redacted]

From: [redacted]
Sent: Wednesday, November 30, 2005 10:15 AM
To: [redacted]
Subject: RE: FW: Amtrak APIS Script

I don't see one - do you want to respond?

[redacted]

-----Original Message-----
From: [redacted]
Sent: Tuesday, November 29, 2005 2:43 PM
To: [redacted]
Subject: RE: FW: Amtrak APIS Script

[redacted],

Has someone replied to them regarding this? It doesn't look right. The splitting of the OSI in 3 lines is ok but I don't know why the new order of the fields.

If its purpose is to make every line fit within the size limit it sure can be done without re-sorting the fields.

[redacted]

From: [redacted] [mailto:[redacted]]
Sent: Monday, November 21, 2005 9:44 AM
To: [redacted]
Subject: RE: FW: Amtrak APIS Script

Hi All,

I would just like to confirm that the Amtrak OSI's will be formatted in the following manner.

3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V ///123456789012345678901234 5/US
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

OSI Format Breakdown (Created per passenger)....

Line 1. "3OSI 2V DOCS HK1/", Document Type Code,"/", Issuing country code ,"/", Expiry Date,"/",Gender Code ,"/", Date of Birth
Line 2. "3OSI 2V///" , Document Number (Max 25 characters) ,"/", Nationality Code
Line 3. "3OSI 2V///-1" ,Passenger Name (Max 49 Characters)

Border Crossing.txt

I have just performed the following test using the above format. The PNR contained 3 passengers and the script generated the following OSI entries. The lines shown in blue, below are the OSI lines as they appear in the PNR after the entires have been submitted to the Worldspan host.

3OSI 2V DOCS HK1/PP/US/01DEC2010/M/01JAN1971
3OSI 2V///123456789012345678901234 5/US
3OSI 2V///-1TEST/MIKE

3OSI 2V DOCS HK1/PP/US/01FEB2009/F/01FEB1975
3OSI 2V///999999999999999999999991/US
3OSI 2V///-1TEST/JANE

3OSI 2V DOCS HK1/PP/US/01JAN2011/FI/01MAR2000
3OSI 2V///123412341234123412341234 1/US
3OSI 2V///-1TEST/KATHY

G- 1.OSI 2V DOCS HK1/PP/US/01DEC2010/M/01JAN1971
2.OSI 2V///123456789012345678901234 5/US
3.OSI 2V///-1TEST/MIKE
4.OSI 2V DOCS HK1/PP/US/01FEB2009/F/01FEB1975
5.OSI 2V///999999999999999999999991/US
6.OSI 2V///-1TEST/JANE
7.OSI 2V DOCS HK1/PP/US/01JAN2011/FI/01MAR2000
8.OSI 2V///123412341234123412341234 1/US
9.OSI 2V///-1TEST/KATHY

If anyone has any concerns then please let me know by the end of business tomorrow.

Regards
[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----"[redacted]" <[redacted]> wrote: -----

To: "[redacted]" <[redacted]>,
[redacted]
From: "[redacted]" <[redacted]>
Date: 11/21/2005 01:36PM
cc: [redacted] (E-mail)"

Border Crossing.txt

[redacted], [redacted]
Subject: RE: FW: Amtrak APIS Script

Hello [redacted],

as long as the OSI has the continuations, we are happy with whichever approach works best for Worldspan.

Amtrak is accepting the SSR DOCS from the GDS participants inbound - That was what we mentioned in the original request. We are testing the changes to support both the SSR and the OSI within the inbound message. We hope that Worldspan will convert to the SSR at some point in the future.

Thanks

[redacted]

-----Original Message-----
From: [redacted] [mailto[redacted]]
Sent: Monday, November 21, 2005 7:03 AM
To: [redacted]
Cc: [redacted]
Subject: Re: FW: Amtrak APIS Script

[redacted],
Thank you for that. Please not that currently we can use only OSI formats, SSR formats are not supported by Amtrak (Amtrak system only sends the SSR formats to our system but do not accept them), and they will not be, unless we do some development work, but this is not the case.

[redacted], could you please advise how would you like the OSI to be structured. Paul has already provided some examples. Thank you.

Regards,

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

[redacted]/WSL/WSP
21/11/2005 08:09

To "[redacted]" <[redacted]>
cc '[redacted]'

Border Crossing.txt

[redacted]

Subject
Re: FW: Amtrak APIS Script(Document link: [redacted])

Hi [redacted],

Unfortunately the OSI Format in [redacted] email will not work as a document number can be a max of 25 characters and will therefore exceed the max length for a single OSI line of 63 characters.

As per my email last Wednesday detailing further findings regarding OSI restrictions (see below)

As a document number has to be a max of 25 characters and a single OSI line can only be 63 characters long then there are only a couple of OSI options. See Below. Document Number shown in blue.
Option 1
3OSI 2V DOCS HK1/PP/US/ 123456789012345678901234 5/US
3OSI 2V ///01JAN2020/FI/21JAN1971
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX
Option 2
3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V ///123456789012345678901234 5/US
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX
Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines)

As you can see there are now three OSI lines per passenger due to the length of the document number. I have discovered though that I can enter all these details as a single SSR line entry as shown below with no problems...

3SSR OTHS 2V
HK1/PP/US/123456789012345678901234 5/US/21JAN1971/FI/01JAN2020/-TEST/AMR *

This is how it looks in the PNR for 2 passengers...

G- 1.SSROTHS2VHK1/PP/US/123456789012345678901234 5/US/21JAN1971/
FI/01JAN2020/-TEST/AMR
2.SSROTHS2VHK1/PP/US/123456789012345678901234 5/US/09JUN1975/
F/01JAN2020/-TEST/BMRS

I tried using the 'DOCS' SSR code as stated in the Arrow Functional Requirements document however this didn't work. See entry and Worldspan Host error response below.

3SSR DOCS 2V HK1/PP/US/123456789012345678901234 5/US/09JUN1975/F
/01JAN2020/-TEST/BMRS
INVLD SSR CODE FOR 2V/NOT ENT/3SSRDOCS2VHK1/PP/US/1234567890123

456789012345/US/09JUN1975/F/01JAN2020/-TEST/BMRS

Can you please advise me on how you wish me to proceed ? SSR or OSI and in which format ? [redacted] - I will be in the office tomorrow if you wish to discuss further.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----"[redacted]" <[redacted]> wrote: -----

To: [redacted], "'[redacted]'"
[redacted]
From: "[redacted]
Date: 11/18/2005 03:57PM
cc: "'[redacted]
[redacted]
Subject: FW: Amtrak APIS Script

Hello [redacted] and [redacted],
Here's [redacted] response to your notes. Please review and forward additional questions. [redacted] also included a question or two of his own, if you are able to answer.
[redacted]
-----Original Message-----
From: [redacted]
Sent: Wednesday, November 16, 2005 4:53 PM
To: [redacted]
Subject: RE: Amtrak APIS Script

[redacted],

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "///". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

Border Crossing.txt

OSI2VDOCS HK1/PP/US/123456789012345/US/01JAN1971/FI/21JAN2020
OSI2V///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

[redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 7:58 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak APIS Script

I'll talk with [redacted]

-----Original Message-----
From: [redacted]
[mailto:[redacted]
Sent: Tuesday, November 15, 2005 5:13 AM
To: [redacted]
Cc: [redacted]
Subject: Re: Amtrak APIS Script

Hi [redacted],

With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The

XXXXX's represents the pax name.

3OSI 2V DOCS HK1/PP/US/123456789012345/01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Is this OK ? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards
[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]
From: [redacted]/LON/WSP
Date: 11/15/2005 09:47AM
cc: [redacted]/WSL[redacted], [redacted]
[redacted]/EHN/[redacted]
Subject: Amtrak APIS Script

Hi [redacted],

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

Regards,

[redacted]
Inactive hide details for [redacted]/WSL/[redacted]
[redacted]/WSL/WSP

[redacted]/
WSL/W
SP

To

15/11
/2005
07:35 [redacted]/LON/WSP@WORLDSPAN

cc

[redacted]

Subject

Fw: RE: Amtrak Script

Hi [redacted],

As per [redacted] email can you please advise how you would like to format the OSI entry.
Can't answer this - it's your call - IATA standards don't have that
limitation - just requires spliting every 69 characters

Do you wish me to split it out onto 2 lines ? May be like this ? Let me know.
3OSI 2V DOCS HK2/PP/US/12345/01JAN2020
3OSI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/67890/01JAN2020
3OSI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR
The rest of the script development to progressing well. I just need clarification on the above.

Regards
[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----Forwarded by [redacted]/WSL/WSP on 11/15/2005 07:29AM

To: "'[redacted]
[redacted]>
From: "[redacted]" <[redacted]>
Date: 11/14/2005 06:22PM
cc: [redacted]
Subject: RE: Amtrak Script

Answers below

-----Original Message-----
From: [redacted] [
mailto:[redacted]]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted];
[redacted]
Subject: Fw: Amtrak Script

Hi [redacted],

Could you please advise on the questions below.

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30

[redacted]

[redacted]/WSL/WSP

To
14/11/2005 16:26 [redacted]
[redacted]/LON/WSP@WORLDSPAN,
[redacted]
[redacted]/HDQ/WSP@WORLDSPAN,
[redacted]

[redacted]/LON/WSP@WORLDSPAN
CC

Subject

Amtrak Script

Hi [redacted]

I have been looking at the OSI format you wish to use for the Amtrak
information and discovered a problem. The max amount of characters you can
have in an OSI is 63. The majority of the OSI fields we will be generating
will exceed 63 characters. For example the following is OK

3OSI 2V DOCS
HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS
HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then
shown above then the host will reject it.

3OSI 2V DOCS
HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS

3OSI 2V DOCS
HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

The Arrow Functional Requirement document states that a document number
could be upto 25 characters. This will definitely exceed the max amount of
characters for an OSI.

How do you wish to proceed ?

Can't answer this - it's your call - IATA standards don't have that
limitation - just requires spliting every 69 characters

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries look like this
? Is this correct ? I'm mainly interested in the status code (HK1) and
Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB
-4TEST/JOE
OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB

Border Crossing.txt

-4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB
-4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB
-4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards
[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

From: [redacted]
Sent: Wednesday, November 30, 2005 9:58 AM
To: [redacted]
Subject: 2 Character Name Restriction

[redacted],

Per our conversation here is the example of what we are getting..

```
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  27SEP05/1925Z   YE9U92
  1.SMITH/J
  2 TRN 2V          98 YD 23MAR 4   MIA WAS   HK1   650A  607A+1
    MODE/TRN C001*2V/
  3 AP MIA [redacted] - AMADEUS - A
  4 TK OK27SEP/MIA1S2CC1
  5 SSR OTHS 1A KK1 INVALID PSGR NAME INPUT FULL/FIRST NAME
      -INITIALS NOT AL
  * AK 2V 090AF0 29NOV 1926Z HLMT-06DEC/USD 106.00
>
```

Regards,
[redacted]
From: [redacted]
Sent: Wednesday, November 30, 2005 9:34 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

ok - will change it again.

-----Original Message-----
From: [redacted]

Sent: Wednesday, November 30, 2005 9:24 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Ok - change - 81 is used for something - Talked to [redacted] - 82 is free.

-----Original Message-----
From: [redacted]
Sent: Wednesday, November 30, 2005 9:03 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

ok - will do.

-----Original Message-----
From: [redacted]
Sent: Wednesday, November 30, 2005 8:22 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Can you change it to queue 81

-----Original Message-----
From: [redacted]
Sent: Tuesday, November 29, 2005 8:44 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

TEL/31

-----Original Message-----
From: [redacted]
Sent: Tuesday, November 29, 2005 7:52 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Which Queue are we sending them to?

-----Original Message-----
From: [redacted]
Sent: Monday, November 28, 2005 11:29 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Yes, I meant the 13th, thanks.

-----Original Message-----
From: [redacted]
Sent: Monday, November 28, 2005 11:25 AM
To: [redacted]
Cc: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Didn't we say the 13th?

-----Original Message-----
From: [redacted]
Sent: Monday, November 28, 2005 11:13 AM
To: [redacted]
Cc: [redacted]
Subject: AED1BX1D - sending a warning to GDS for 1 initial

This loadset is ready to be testing and is on TPFT. Please have the GDS's let me

know the results ASAP as this is tentatively scheduled for load on 12/6.
Thanks.

[redacted]
Amtrak Technologies
10 G Street
[redacted]
Washington, DC 20002
[redacted]

From: [redacted]
Sent: Tuesday, November 29, 2005 11:33 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Two Character Names

Test 1:

```
090861/OAGGDU-1P HL 02DEC    CTC-T 2352882        2149.00/    2149.00
-01@ SMITH/NANCY
-02@ SMITH/BR
  1        49 C  NYP-CHI   350P FR 23DEC  930A  24DEC  DS   B  4912  O   HK1
301@ R SEG #  1T 2 BASIS   2F
    * DOF1  RAIL FARE     294.00 ACCOM    1855.00
  2         3 C  CHI-LAX   315P SA 24DEC  815A  26DEC  DA   C  0331  O   HK1
4001@ OSI
  * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED
4002@ OSI
  * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED
5001@ OSI-      SSRTKTL2VSS/ HDQ 1700/30NOV
5002@           ØØØØØØØØØØØ
901@  NONE
```

It looks ok here, but it has 2 OSI items instead of one. I'll check with [redacted].

Test 2: OK

Test 3:

```
0908BD/4AGHCJ-1P HL NONE     CTC-T 2352882         996.00/
-01@ SMITH/ADAM
-02@ SMITH/MARY
  1      8911 C. VAC-SEA    545A TU 24JAN  915A  24JAN  T              OT  HK2
301@ T SEG #  1S 2 BASIS   2F
    * DOF1  RAIL FARE     178.00 ACCOM     299.00
  2        11 C  SEA-SAC  1000A TU 24JAN  615A  25JAN  DD   E  1130  OT  HK1
  3         5 C  SLC-SAC  1159P SA 28JAN  215P  29JAN  DC   E  0532  OT  HK1
302@ T SEG #  3 BASIS   2F
    * DOF1  RAIL FARE     124.00 ACCOM     243.00
  4        14 C  SAC-SEA  1159P SU 29JAN  830P  30JAN  YD             OT  HK2
303@ T SEG #  4 BASIS   2F
    * DOF1  RAIL FARE     152.00
4001@ OSI
  * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED
4002@ OSI
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4003@ OSI
  * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED
4004@ OSI
```

```
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
( ... )
```

It has 2 OSI items again. The DOCS still has an invalid format (Nationality not following doc number).

-----Original Message-----
From: [redacted]
Sent: Tuesday, November 29, 2005 11:20 AM
To: [redacted]
Cc: [redacted] (E-mail); [redacted]
Subject: RE: Two Character Names

I'm going to defer to [redacted]....

-----Original Message-----
From: [redacted]]
Sent: Tuesday, November 29, 2005 10:37 AM
To: [redacted]
Cc: [redacted] (E-mail); [redacted] (E-mail)
Subject: Re: Two Character Names

Hi [redacted],

Here are a few PNRs with one character in name field. Does everything look ok on your side?

Test 1: Amtrak Locator 090861

```
1P- OAGGDU ¬
 1.2SMITH/N/B*2ADT¬
 1 TR  2V    49DS23DEC FR   NYP  CHI HK1   350P  930A|1 /O $ ¬
       CAR 4912    ROOM B ¬
 2 TR  2V     3DA24DEC SA   CHI  LAX HK1   315P  815A|2 /O $ ¬
       CAR 0331    ROOM C ¬
P- 1.P8K ¬
T- 1.TAW/00/30NOV¬
G-  1.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    2.SSRTKTL1PKK2 HLD LMT DTE 02DEC¬
**** ITEMS SUPPRESSED ****/EDT/DR¬
```

Test 2: Amtrak Locator 09087A - we didn't get an error back with B.MR

```
1P- 4AGGJX ¬
 1.3WOODSON/WILLIAM.MR/HAROLD.SIR/B.MR*3ADT¬
 1 TR  2V  2154F 23JAN MO   WAS  NYP HK3   700A  950A   /O $
 2 TR  2V  2203F 28JAN SA   NYP  WAS HK3   800A 1055A   /O $
P- 1.P8K ¬
T- 1.T/29NOV1016  1P/P8K/CE*5541285232863¬
G-  1.SSRTKTL1PKK3 HLMT-23JAN/$   1419.00 ¬
    2.SSROTHS1PKK3 HLMT- NONE/$   1419.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

Test 3 - Amtrak Locator 0908BD

```
1P- 4AGHCJ ¬
 1.2SMITH/ADAM/MARY*2ADT¬
 1 TR B2V  8911T 24JAN TU   VAC  SEA HK2   545A  915A   /O $ ¬
 2 TR  2V    11DD24JAN TU   SEA  SAC HK1  1000A  615A|1 /O $ ¬
```

Border Crossing.txt

```
      CAR 1130    ROOM E ¬
 3 TR  2V     5DC28JAN SA   SLC  SAC HK1  1159P  215P|1 /O $ ¬
      CAR 0532    ROOM E ¬
 4 TR  2V    14YD29JAN SU   SAC  SEA HK2  1159P  830P|1 /O $ ¬
P- 1.P8K 123456789¬
T- 1.T/29NOV1033  1P/P8K/CE*5541285232864-865¬
G-  1.SSRTKTL1PKK2 HLMT-06DEC/$    996.00 ¬
    2.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    3.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    4.SSRTKTL1PKK2 HLD LMT DTE 06DEC¬
    5.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    6.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    7.SSRTKTL1PKK2 HLMT-06DEC/$    996.00 ¬
    8.OSI2VDOCSHK1/RA/US/1234567890000/29JUN06/M/12JUL1964/US-1S
MITH/MARY¬
    9.OSI2VDOB11NOV1948/US-SMITH/ANN¬
   10.OSI2VDOB11NOV1948/US-SMITH/ADAM¬
   11.OSI2VDOB11NOV1948/US-SMITH/MARY¬
   12.SSROTHS1PKK2 HLMT- NONE/$    996.00
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

[redacted]
Sr. Information Technology Analyst
ENH / D2-032
[redacted]
Email: [redacted]

"[redacted]"

11/29/2005 06:50 AM

To "[redacted]" <[redacted]>
cc "[redacted]" <[redacted]>
Subject Two Character Names

Hello [redacted],

The warning message for two character names is out in our test system.

Please test and let us know if it looks okay.

[redacted]
From: [redacted]
Sent: Tuesday, November 29, 2005 10:37 AM

Border Crossing.txt

To: [redacted]
Cc: [redacted] (E-mail); [redacted] (E-mail)
Subject: Re: Two Character Names

Hi [redacted],

Here are a few PNRs with one character in name field. Does everything look ok on your side?

Test 1: Amtrak Locator 090861

```
1P- OAGGDU ¬
 1.2SMITH/N/B*2ADT¬
 1 TR  2V    49DS23DEC FR   NYP  CHI HK1   350P  930A|1 /O $ ¬
      CAR 4912    ROOM B ¬
 2 TR  2V     3DA24DEC SA   CHI  LAX HK1   315P  815A|2 /O $ ¬
      CAR 0331    ROOM C ¬
P- 1.P8K ¬
T- 1.TAW/00/30NOV¬
G-  1.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    2.SSRTKTL1PKK2 HLD LMT DTE 02DEC¬
**** ITEMS SUPPRESSED ****/EDT/DR¬
```

Test 2: Amtrak Locator 09087A - we didn't get an error back with B.MR

```
1P- 4AGGJX ¬
 1.3WOODSON/WILLIAM.MR/HAROLD.SIR/B.MR*3ADT¬
 1 TR  2V  2154F 23JAN MO   WAS  NYP HK3   700A  950A   /O $
 2 TR  2V  2203F 28JAN SA   NYP  WAS HK3   800A 1055A   /O $
P- 1.P8K ¬
T- 1.T/29NOV1016  1P/P8K/CE*5541285232863¬
G-  1.SSRTKTL1PKK3 HLMT-23JAN/$   1419.00 ¬
    2.SSROTHS1PKK3 HLMT- NONE/$   1419.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

Test 3 - Amtrak Locator 0908BD

```
1P- 4AGHCJ ¬
 1.2SMITH/ADAM/MARY*2ADT¬
 1 TR B2V  8911T 24JAN TU   VAC  SEA HK2   545A  915A   /O $ ¬
 2 TR  2V    11DD24JAN TU   SEA  SAC HK1  1000A  615A|1 /O $ ¬
      CAR 1130    ROOM E ¬
 3 TR  2V     5DC28JAN SA   SLC  SAC HK1  1159P  215P|1 /O $ ¬
      CAR 0532    ROOM E ¬
 4 TR  2V    14YD29JAN SU   SAC  SEA HK2  1159P  830P|1 /O $ ¬
P- 1.P8K 123456789¬
T- 1.T/29NOV1033  1P/P8K/CE*5541285232864-865¬
G-  1.SSRTKTL1PKK2 HLMT-06DEC/$    996.00 ¬
    2.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    3.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    4.SSRTKTL1PKK2 HLD LMT DTE 06DEC¬
    5.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED¬
    6.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG¬
    7.SSRTKTL1PKK2 HLMT-06DEC/$    996.00 ¬
    8.OSI2VDOCSHK1/RA/US/1234567890000/29JUN06/M/12JUL1964/US-1S
MITH/MARY¬
```

```
    9.OSI2VDOB11NOV1948/US-SMITH/ANN¬
   10.OSI2VDOB11NOV1948/US-SMITH/ADAM¬
   11.OSI2VDOB11NOV1948/US-SMITH/MARY¬
   12.SSROTHS1PKK2 HLMT- NONE/$    996.00
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

Exemption 6

[redacted]
Sr. Information Technology Analyst
ENH / D2-032
[redacted]
Email: [redacted]

"[redacted]
<[redacted]
[redacted]>

11/29/2005 06:50 AM

To "[redacted]" <[redacted]>

cc "[redacted]" <[redacted]>

Subject Two Character Names

Hello [redacted],

The warning message for two character names is out in our test system.

Please test and let us know if it looks okay.

[redacted]
From: [redacted]
Sent: Tuesday, November 29, 2005 8:44 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

TEL/31

-----Original Message-----
From: [redacted]
Sent: Tuesday, November 29, 2005 7:52 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Which Queue are we sending them to?

-----Original Message-----
From: [redacted]
Sent: Monday, November 28, 2005 11:29 AM
To: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Yes, I meant the 13th, thanks.

-----Original Message-----
From: [redacted]
Sent: Monday, November 28, 2005 11:25 AM
To: [redacted]
Cc: [redacted]
Subject: RE: AED1BX1D - sending a warning to GDS for 1 initial

Didn't we say the 13th?

-----Original Message-----
From: [redacted]
Sent: Monday, November 28, 2005 11:13 AM
To: [redacted]
Cc: [redacted]
Subject: AED1BX1D - sending a warning to GDS for 1 initial

This loadset is ready to be testing and is on TPFT. Please have the GDS's let me know the results ASAP as this is tentatively scheduled for load on 12/6.
Thanks.

[redacted]
Amtrak Technologies
10 G Street
[redacted]
Washington, DC 20002
[redacted]

From: [redacted]
Sent: Monday, November 28, 2005 11:13 AM
To: [redacted]
Cc: [redacted]
Subject: AED1BX1D - sending a warning to GDS for 1 initial

This loadset is ready to be testing and is on TPFT. Please have the GDS's let me know the results ASAP as this is tentatively scheduled for load on 12/6.
Thanks.

[redacted]
Amtrak Technologies
10 G Street
[redacted]
Washington, DC 20002
[redacted]

From: [redacted]
Sent: Wednesday, November 23, 2005 10:35 AM
To: [redacted]
Cc: [redacted]
Subject: APIS

[redacted],

This it just to let you know that we are ready to go ahead with the required APIS changes. Any issues we had with our customer TQ3Navigant have been resolved.

Thanks
[redacted]

[redacted]
Business Manager
Hospitality & Destination Services
Worldspan
+[redacted] - Mobile
+[redacted] - Phone
+[redacted] - Fax

It's a RACE FOR REVENUE!! Increase your revenues by booking Rail in Worldspan!
From: [redacted]
Sent: Monday, November 21, 2005 9:44 AM
To: [redacted];
[redacted]
Subject: RE: FW: Amtrak APIS Script

Hi All,

I would just like to confirm that the Amtrak OSI's will be formatted in the following manner.

3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V ///123456789012345678901234 5/US
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

OSI Format Breakdown (Created per passenger)....

Line 1. "3OSI 2V DOCS HK1/", Document Type Code,"/", Issuing country code ,"/", Expiry Date,"/",Gender Code ,"/", Date of Birth
Line 2. "3OSI 2V///" , Document Number (Max 25 characters) ,"/", Nationality Code
Line 3. "3OSI 2V///-1" ,Passenger Name (Max 49 Characters)

I have just performed the following test using the above format. The PNR contained 3 passengers and the script generated the following OSI entries. The lines shown in blue, below are the OSI lines as they appear in the PNR after the entires have been submitted to the Worldspan host.

3OSI 2V DOCS HK1/PP/US/01DEC2010/M/01JAN1971
3OSI 2V///123456789012345678901234 5/US
3OSI 2V///-1TEST/MIKE

3OSI 2V DOCS HK1/PP/US/01FEB2009/F/01FEB1975
3OSI 2V///999999999999999999999991/US
3OSI 2V///-1TEST/JANE

3OSI 2V DOCS HK1/PP/US/01JAN2011/FI/01MAR2000
3OSI 2V///123412341234123412341234 1/US
3OSI 2V///-1TEST/KATHY

G- 1.OSI 2V DOCS HK1/PP/US/01DEC2010/M/01JAN1971
2.OSI 2V///123456789012345678901234 5/US
3.OSI 2V///-1TEST/MIKE
4.OSI 2V DOCS HK1/PP/US/01FEB2009/F/01FEB1975
5.OSI 2V///999999999999999999999991/US
6.OSI 2V///-1TEST/JANE
7.OSI 2V DOCS HK1/PP/US/01JAN2011/FI/01MAR2000
8.OSI 2V///123412341234123412341234 1/US
9.OSI 2V///-1TEST/KATHY

If anyone has any concerns then please let me know by the end of business tomorrow.

Regards

[redacted] Exemption 6

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

[redacted] wrote: -----

To: "'[redacted]'" <[redacted]>,
[redacted]
From: [redacted] <[redacted]>
Date: 11/21/2005 01:36PM
cc: [redacted]
Subject: RE: FW: Amtrak APIS Script

Hello [redacted],

as long as the OSI has the continuations, we are happy with whichever approach works best for Worldspan.

Amtrak is accepting the SSR DOCS from the GDS participants inbound - That was what we mentioned in the original request. We are testing the changes to support both the SSR and the OSI within the inbound message. We hope that Worldspan will convert to the SSR at some point in the future.

Thanks

[redacted]

-----Original Message-----
From: [redacted][mailto:[redacted]]
Sent: Monday, November 21, 2005 7:03 AM
To: [redacted]
Cc: [redacted]
(E-mail); [redacted]
Subject: Re: FW: Amtrak APIS Script

[redacted],
Thank you for that. Please not that currently we can use only OSI formats, SSR formats are not supported by Amtrak (Amtrak system only sends the SSR formats to our system but do not accept them), and they will not be, unless we do some development work, but this is not the case.

[redacted], could you please advise how would you like the OSI to be structured. Paul has already provided some examples. Thank you.

Regards,

[redacted]

[redacted]

Product Specialist Non - Air
Worldwide Product Planning

Exemption 6

Phone: [redacted]
Fax: [redacted]
email: [redacted]

[redacted]/WSL/WSP

21/11/2005 08:09

To
"[redacted]"
<[redacted]>

CC
'[redacted]',
"[redacted]",
<[redacted]>,
"[redacted]",
<[redacted]>,
"[redacted]"
<[redacted]>, "[redacted]
[redacted] (E-mail)"
<[redacted]>

Subject
Re: FW: Amtrak APIS Script(Document link: [redacted])

Hi [redacted],

Unfortunately the OSI Format in [redacted] email will not work as a document number can be a max of 25 characters and will therefore exceed the max length for a single OSI line of 63 characters.

As per my email last Wednesday detailing further findings regarding OSI restrictions (see below)

As a document number has to be a max of 25 characters and a single OSI line can only be 63 characters long then there are only a couple of OSI options. See Below. Document Number shown in blue.
Option 1
3OSI 2V DOCS HK1/PP/US/ 1234567890123456789012345/US
3OSI 2V ///01JAN2020/FI/21JAN1971
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX
Option 2
3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V ///1234567890123456789012345/US
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX
Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines)

As you can see there are now three OSI lines per passenger due to the length of the document number. I have discovered though that I can enter all these details as a single SSR line entry as shown below with no

problems...

3SSR OTHS 2V
HK1/PP/US/12345678901234567890123456789012345/US/21JAN1971/FI/01JAN2020/-TEST/AMR *

This is how it looks in the PNR for 2 passengers...

G- 1.SSROTHS2VHK1/PP/US/12345678901234567890123456789012345/US/21JAN1971/
FI/01JAN2020/-TEST/AMR
2.SSROTHS2VHK1/PP/US/12345678901234567890123456789012345/US/09JUN1975/
F/01JAN2020/-TEST/BMRS

I tried using the 'DOCS' SSR code as stated in the Arrow Functional Requirements document however this didn't work. See entry and Worldspan Host error response below.

3SSR DOCS 2V HK1/PP/US/12345678901234567890123456789012345/US/09JUN1975/F
/01JAN2020/-TEST/BMRS
INVLD SSR CODE FOR 2V/NOT ENT/3SSRDOCS2VHK1/PP/US/12345678901234567890123
456789012345/US/09JUN1975/F/01JAN2020/-TEST/BMRS

Can you please advise me on how you wish me to proceed ? SSR or OSI and in which format ? [redacted] - I will be in the office tomorrow if you wish to discuss further.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----"[redacted]" <[redacted]> wrote: -----

To: [redacted], "[redacted]"
<[redacted]>
From: [redacted]" <[redacted]>
Date: 11/18/2005 03:57PM
cc: "'[redacted]'" <[redacted]>,
"[redacted]" <[redacted]>, "[redacted] (E-mail)"
<[redacted]>
Subject: FW: Amtrak APIS Script

Hello [redacted] and [redacted],
Here's [redacted] response to your notes. Please review and forward additional questions. [redacted] also included a question or two of his own, if you are able to answer.
[redacted]
-----Original Message-----
From: [redacted]
Sent: Wednesday, November 16, 2005 4:53 PM

To: [redacted]
Subject: RE: Amtrak APIS Script

[redacted],

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "///". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

OSI2VDOCS HK1/PP/US/123456789012345/US/01JAN1971/FI/21JAN2020
OSI2V///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

[redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 7:58 AM
To: [redacted];
Cc: [redacted];
Subject: RE: Amtrak APIS Script

Exemption 6

I'll talk with [redacted]
-----Original Message-----
From: [redacted]
[mailto:[redacted]]
Sent: Tuesday, November 15, 2005 5:13 AM
To: [redacted]
Cc: [redacted];
Subject: Re: Amtrak APIS Script

Hi [redacted],

With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The XXXXX's represents the pax name.

3OSI 2V DOCS HK1/PP/US/123456789012345/01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Is this OK ? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]

Border Crossing.txt

From: [redacted]/LON/WSP
Date: 11/15/2005 09:47AM
cc: [redacted]/WSL/WSP@WORLDSPAN, [redacted]
[redacted]/EHN/WSP@WORLDSPAN
Subject: Amtrak APIS Script

Hi [redacted],

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

Regards,

[redacted]
Inactive hide details for [redacted]/WSL/[redacted]
[redacted]/WSL/WSP

[redacted]/
WSL/W
SP

15/11
/2005
07:35

To

[redacted]/LON/WSP@WORLDSPAN

cc

[redacted]

Subject

Fw: RE: Amtrak Script

Hi [redacted],

As per [redacted] email can you please advise how you would like to format the OSI entry.
Can't answer this - it's your call - IATA standards don't have that
limitation - just requires spliting every 69 characters

Do you wish me to split it out onto 2 lines ? May be like this ? Let me know.
3OSI 2V DOCS HK2/PP/US/12345/01JAN2020
3OSI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/67890/01JAN2020
3OSI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR
The rest of the script development to progressing well. I just need clarification on the above.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----Forwarded by [redacted]/WSL/WSP on 11/15/2005 07:29AM -----

To: "[redacted]"
<[redacted]>
From: "[redacted]" <[redacted]>
Date: 11/14/2005 06:22PM
cc: [redacted]
Subject: RE: Amtrak Script

Answers below

-----Original Message-----
From: [redacted] [
mailto:[redacted]]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted];
[redacted]
Subject: Fw: Amtrak Script

Hi [redacted],

Could you please advise on the questions below.

Thank you.

[redacted]

Border Crossing.txt

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30 -----

[redacted]

[redacted]/WSL/WSP

To
14/11/2005 16:26

[redacted]/LON/WSP@WORLDSPAN,
[redacted]
[redacted]/HDQ/WSP@WORLDSPAN,
[redacted]
[redacted]

[redacted]/LON/WSP@WORLDSPAN
cc

Subject
Amtrak Script

Hi [redacted],

I have been looking at the OSI format you wish to use for the Amtrak
information and discovered a problem. The max amount of characters you can
have in an OSI is 63. The majority of the OSI fields we will be generating
will exceed 63 characters. For example the following is OK

3OSI 2V DOCS
HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS
HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then
shown above then the host will reject it.

3OSI 2V DOCS
HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS

3OSI 2V DOCS
HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

Border Crossing.txt

The Arrow Functional Requirement document states that a document number
could be upto 25 characters. This will definitely exceed the max amount of
characters for an OSI.

How do you wish to proceed ?

Can't answer this - it's your call - IATA standards don't have that
limitation - just requires spliting every 69 characters

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries look like this
? Is this correct ? I'm mainly interested in the status code (HK1) and
Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB-4TEST/JOE
OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB-4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB-4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB-4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards

[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

From: [redacted]
Sent: Monday, November 21, 2005 7:03 AM
To: [redacted]
Cc: [redacted]
Subject: Re: FW: Amtrak APIS Script

[redacted]

Thank you for that. Please not that currently we can use only OSI formats, SSR formats are not supported by Amtrak (Amtrak system only sends the SSR

formats to our system but do not accept them), and they will not be, unless we do some development work, but this is not the case.

[redacted], could you please advise how would you like the OSI to be structured. [redacted] has already provided some examples. Thank you.

Regards,

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

[redacted]/WSL/WSP

21/11/2005 08:09

To "[redacted]" <[redacted]>

cc '[redacted] (E-mail)" <[redacted]>

Subject Re: FW: Amtrak APIS Script(Document link: [redacted])

Hi [redacted],

Unfortunately the OSI Format in [redacted] email will not work as a document number can be a max of 25 characters and will therefore exceed the max length for a single OSI line of 63 characters.

As per my email last Wednesday detailing further findings regarding OSI restrictions (see below)

As a document number has to be a max of 25 characters and a single OSI line can only be 63 characters long then there are only a couple of OSI options. See Below. Document Number shown in blue.
Option 1
3OSI 2V DOCS HK1/PP/US/ 123456789012345678901234 5/US

3OSI 2V ///01JAN2020/FI/21JAN1971
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX
Option 2
3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V ///123456789012345678901234 5/US
3OSI 2V ///-1XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX
Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines)

As you can see there are now three OSI lines per passenger due to the length of the document number. I have discovered though that I can enter all these details as a single SSR line entry as shown below with no problems...

3SSR OTHS 2V
HK1/PP/US/123456789012345678901234 5/US/21JAN1971/FI/01JAN2020/-TEST/AMR *

This is how it looks in the PNR for 2 passengers...

G- 1.SSROTHS2VHK1/PP/US/123456789012345678901234 5/US/21JAN1971/
FI/01JAN2020/-TEST/AMR
2.SSROTHS2VHK1/PP/US/123456789012345678901234 5/US/09JUN1975/
F/01JAN2020/-TEST/BMRS

I tried using the 'DOCS' SSR code as stated in the Arrow Functional Requirements document however this didn't work. See entry and Worldspan Host error response below.

3SSR DOCS 2V HK1/PP/US/123456789012345678901234 5/US/09JUN1975/F
/01JAN2020/-TEST/BMRS
INVLD SSR CODE FOR 2V/NOT ENT/3SSRDOCS2VHK1/PP/US/1234567890123
456789012345/US/09JUN1975/F/01JAN2020/-TEST/BMRS

Can you please advise me on how you wish me to proceed ? SSR or OSI and in which format ? [redacted] - I will be in the office tomorrow if you wish to discuss further.

Regards
[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----"[redacted]" <[redacted]> wrote: -----

To: '[redacted]', "'[redacted]'"
<[redacted]>
From: "[redacted]" <[redacted]>
Date: 11/18/2005 03:57PM
cc: "'[redacted]'" <[redacted]>,

Border Crossing.txt
"[redacted] <[redacted]>, "[redacted] (E-mail)"
<[redacted]>
Subject: FW: Amtrak APIS Script

Hello [redacted] and [redacted],
Here's [redacted] response to your notes. Please review and forward additional questions. [redacted] also included a question or two of his own, if you are able to answer.
[redacted]
-----Original Message-----
From: [redacted], [redacted]
Sent: Wednesday, November 16, 2005 4:53 PM
To: [redacted]
Subject: RE: Amtrak APIS Script

[redacted],

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "///". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

OSI2VDOCS HK1/PP/US/123456789012345/US/01JAN1971/FI/21JAN2020
OSI2V///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

[redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 7:58 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak APIS Script

I'll talk with [redacted]

-----Original Message-----
From: [redacted]
[mailto:[redacted]]
Sent: Tuesday, November 15, 2005 5:13 AM
To: [redacted]
Cc: [redacted]
Subject: Re: Amtrak APIS Script

Hi [redacted],

With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The XXXXX's represents the pax name.

3OSI 2V DOCS HK1/PP/US/123456789012345/01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Is this OK ? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Border Crossing.txt

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]
From: [redacted]/LON/WSP
Date: 11/15/2005 09:47AM
cc: [redacted]/WSL/WSP@WORLDSPAN, [redacted]
[redacted]/EHN/WSP@WORLDSPAN
Subject: Amtrak APIS Script

Hi [redacted],

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

Regards,

[redacted]
Inactive hide details for [redacted]/WSL/[redacted]
[redacted]/WSL/WSP

[redacted]/
WSL/W
SP

15/11
/2005
07:35

To
[redacted]/LON/WSP@WORLDSPAN

cc
[redacted]

Subject
Fw: RE: Amtrak Script

Exemption 6

Hi [redacted],

As per [redacted] email can you please advise how you would like to format the OSI entry.
Can't answer this - it's your call - IATA standards don't have that
limitation - just requires spliting every 69 characters

Do you wish me to split it out onto 2 lines ? May be like this ? Let me know.
3OSI 2V DOCS HK2/PP/US/12345/01JAN2020
3OSI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/67890/01JAN2020
3OSI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR
The rest of the script development to progressing well. I just need clarification on the above.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----Forwarded by [redacted]/WSL/WSP on 11/15/2005 07:29AM -----

To: "'[redacted]'"
<[redacted]>
From: "[redacted]" [redacted]
Date: 11/14/2005 06:22PM
cc: [redacted]
Subject: RE: Amtrak Script

Answers below

-----Original Message-----
From: [redacted] [
mailto:[redacted]]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted];
[redacted];

[redacted]
Subject: Fw: Amtrak Script

Exemption 6

Hi [redacted],

Could you please advise on the questions below.

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30 -----

[redacted]

[redacted]/WSL/WSP

To

14/11/2005 16:26

[redacted]/LON/WSP@WORLDSPAN, [redacted]

[redacted]/HDQ/WSP@WORLDSPAN, [redacted]

[redacted]/LON/WSP@WORLDSPAN

cc

Subject

Amtrak Script

Hi [redacted],

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

3OSI 2V DOCS
HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS

Border Crossing.txt

HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then
shown above then the host will reject it.

3OSI 2V DOCS
HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS

3OSI 2V DOCS
HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

The Arrow Functional Requirement document states that a document number
could be upto 25 characters. This will definitely exceed the max amount of
characters for an OSI.

How do you wish to proceed ?

Can't answer this - it's your call - IATA standards don't have that
limitation - just requires spliting every 69 characters

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries look like this
? Is this correct ? I'm mainly interested in the status code (HK1) and
Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB
-4TEST/JOE
OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB
-4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB
-4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB
-4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

From: [redacted]

Sent: Thursday, November 17, 2005 2:54 PM
To: [redacted]; TPF Test Coordinators
Cc: [redacted]
Subject: tpft

[redacted] - It seems I cannot move the GDS stuff to COMMON as there is version contention with [redacted]. Please load my loadset, S1SLTIH3 over COMMON.
Thanks.

[redacted]
Amtrak Technologies
10 G Street
[redacted]
Washington, DC 20002
[redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 4:53 PM
To: [redacted]
Subject: RE: Amtrak APIS Script

[redacted],

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "///". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

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Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

[redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 7:58 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak APIS Script

Exemption 6

I'll talk with [redacted]

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Tuesday, November 15, 2005 5:13 AM
To: [redacted]
Cc: [redacted]
Subject: Re: Amtrak APIS Script

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Is this OK ? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]
From: [redacted]/LON/WSP
Date: 11/15/2005 09:47AM
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Regards,

Border Crossing.txt

[redacted]
Inactive hide details for [redacted]/WSL/[redacted]/WSL/WSP

[redacted]/WSL/WSP

15/11/2005 07:35

To

[redacted]/LON/WSP@WORLDSPAN

cc

[redacted]

Subject

Fw: RE: Amtrak Script

Hi [redacted],

As per [redacted] email can you please advise how you would like to format the OSI entry.
Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

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The rest of the script development to progressing well. I just need clarification on the above.

Regards
[redacted]

[redacted]

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]

Border Crossing.txt

E-mail: [redacted]

-----Forwarded by [redacted]/WSL/WSP on 11/15/2005 07:29AM -----

To: [redacted]
From: [redacted]
Date: 11/14/2005 06:22PM
cc: [redacted]
Subject: RE: Amtrak Script

Answers below

-----Original Message-----
From: [redacted]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted]
Subject: Fw: Amtrak Script

Hi [redacted],

Could you please advise on the questions below.

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30 -----

[redacted]/WSL/WSP

14/11/2005 16:26

To [redacted]/LON/WSP@WORLDSPAN, [redacted]/HDQ/WSP@WORLDSPAN, [redacted]/LON/WSP@WORLDSPAN

cc

Subject Amtrak Script

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3OSI 2V DOCS HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

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3OSI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

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OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB -4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 2:42 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Name changes for APIS

[redacted],

I just went thru some unit-testing with [redacted] changes. She is almost done (Lightning speed!).

The PNR has its OSI with the warning appended and a corresponding TTY message is sent back to the GDS.
The only pending thing is the queuing of the PNR but the code as it is now is ready

to be tested by the GDSs, although I doubt they will do any real testing before Thanksgiving. So as soon the queuing is complete (or even now) those changes can go to TPFT for testing.

```
PNR
00C147/ABC4MH-1A HL 23NOV    CTC-T 33000763          60.00/      60.00
-01@ LEVY/S
  1        69 C. NYP-MTR   815A TU 31JAN  630P  31JAN  YB             O   HK1
301@ R SEG #  1 BASIS   1F
    * BOF1  RAIL FARE      60.00
4001@ OSI
  * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED
4002@ OSI
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ FBC-    O-,I-,D-/1F/P1
901@  NONE


TTY
QU HDQ50
.HDQRM2V 161916
MUC1A ABC4MH/3300076
1LEVY/S
SSROTHS1AKK1 INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT AL
LOWED
SSROTHS1AKK1 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
```

I am just concerned about the length of the error message. Should it be shorter? (It looks split here and if it goes out like this, they won't like it)

[redacted]

From: [redacted]
Sent: Monday, November 14, 2005 2:55 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Name changes for APIS

[redacted],

Ok. I got this from my chat with [redacted] regarding the name check:

```
*       PNR is to be queued
*       In theory all the checks and actions could be performed in TIH3 alone (Tests
will show if further changes are required in ET)
*       Only one error message will be sent back to the GDS no matter how many
invalid names are in the PNR. The first invalid name detected should be enough to
send the error message and have the PNR queued.
*       The error message can be the same as the one used in Arrow (CM#1658)
*       The error message can be added as an OSI item by using the utility program
EVTH (See TIG5 to see how this is used). This may make the system to not just add
the 4OSI item to the PNR with the error message but also to reply to the GDS, but if
not either WA0TI2 x'20' or WA#GDSM (WA0ETC) may need to be set (you need to test).
*       It may be possible that by just updating some AAA queue fields with the
correct values, the PNR queuing will be automatically done, but I'm not sure. I'll
give you the fields as soon as I find them.
```

That's pretty much it for now. Let me know if you have any questions.

[redacted]

From: [redacted]
Sent: Monday, November 14, 2005 11:54 AM
To: [redacted]
Subject: RE: Name changes for APIS

No yet, sorry. I was supposed to discuss this with [redacted] during the morning but we finally didn't do it. Besides this On-Call thing is driving me crazy.
I'll try to get some info for you today.

[redacted]

From: [redacted]
Sent: Monday, November 14, 2005 11:49 AM
To: [redacted]
Subject: RE: Name changes for APIS

[redacted] - did you get a chance to find out if the PNR or TTY is to be queued?
Thanks, [redacted]

-----Original Message-----
From: [redacted]
Sent: Thursday, November 10, 2005 2:23 PM
To: [redacted]
Subject: FW: Name changes for APIS

Programs to check: TIH3 (GDS Name processing) and EUUD.

Entry to test:

YTI1A0001***
HDQRM2V
.MUCRM1A
MUC1A ABC4MH/3300076
1TESTA/A
TRN2V00069YB31JANNYPMTRLK10815A0630P¦0/000000000/C001

From: [redacted]
Sent: Monday, October 31, 2005 9:44 AM
To: [redacted]
Cc: [redacted]
Subject: Name changes for APIS

[redacted],

[redacted] or [redacted] maybe able to do the name changes for TTY for APIS. We need to identify that we have on a single character first name, add and warning message to go back to the GDS and queue to TEL Q31

[redacted], will this help you out?

[redacted]

From: [redacted]
Sent: Wednesday, November 16, 2005 8:53 AM
To: [redacted]
Subject: RE: Amtrak APIS script no of characters in the document no

Great, thanks.

[redacted]

[redacted]

Product Specialist Non - Air
Worldwide Product Planning

Exemption 6

Phone: [redacted]
Fax: [redacted]
email: [redacted]

"[redacted]
[redacted]
[redacted]>

16/11/2005 13:55

To "[redacted]"
<[redacted]>

cc

Subject RE: Amtrak APIS script no of characters in the document no

We plan to discuss all elements.

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Wednesday, November 16, 2005 8:42 AM
To: [redacted]
Subject: Fw: Amtrak APIS script no of characters in the document no

[redacted],

Please check with [redacted] on this as well.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 16/11/2005 13:41 -----

[redacted]/WSL/WSP

16/11/2005 09:08

To [redacted]/LON/WSP@WORLDSPAN

cc [redacted]/LON/WSP@WORLDSPAN, [redacted]

Subject

Exemption 6

Border Crossing.txt
Re: Fw: Amtrak APIS script no of characters in the document no (Document link: [redacted])

Hi [redacted],

As a document number has to be a max of 25 characters and a single OSI can only be 63 characters long then there are only a couple of options. See Below. Document Number shown in blue.

Option 1
3OSI 2V DOCS HK1/PP/US/123456789012345678901234 5
3OSI 2V 01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Option 2
3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V 123456789012345678901234 5
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines) How do you wish to proceed ?

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]/WSL/WSP@WORLDSPAN
From: [redacted]/LON/WSP
Date: 11/16/2005 08:44AM
Subject: Fw: Amtrak APIS script no of characters in the document no

FYI

[redacted]
----- Forwarded by [redacted]/LON/WSP on 16/11/2005 08:43 -----

[redacted]
<[redacted]>

To

15/11/2005 "'[redacted]

Border Crossing.txt
22:19 com'"
<[redacted]
[redacted]>

cc

Subject

RE: Amtrak APIS script

Arrow actually will accept up to 50 characters, so in the OSI with no strict
IATA requirements, we thought we'd split the difference.

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Tuesday, November 15, 2005 9:35 AM
To: [redacted]
Subject: RE: Amtrak APIS script

[redacted],
I need some clarification: in the APIS document you sent to us you advised that in the SSR format the number of characters is 15, but in the OSI is 25. Is this correct? Has nothing changed? Why there is the difference between those two formats? I would think that this would be the same.

[redacted]
From: [redacted]
Sent: Wednesday, November 16, 2005 8:42 AM
To: [redacted]
Subject: FW: Amtrak APIS script no of characters in the document no

[redacted],

Please check with [redacted] on this as well.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 16/11/2005 13:41 -----

[redacted]/WSL/WSP

To

16/11/2005 09:08 [redacted]/LON/WSP@WORLDSPAN

cc

Exemption 6

Border Crossing.txt

[redacted]/LON/WSP@WORLDSPAN,

Subject
Re: Fw: Amtrak APIS script no of characters in the document no
(Document link: [redacted])

Hi [redacted],

As a document number has to be a max of 25 characters and a single OSI can only be 63 characters long then there are only a couple of options. See Below. Document Number shown in blue.

Option 1
3OSI 2V DOCS HK1/PP/US/1234567890123456789012345
3OSI 2V 01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Option 2
3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V 1234567890123456789012345
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines) How do you wish to proceed ?

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]/WSL/WSP@WORLDSPAN
From: [redacted]/LON/WSP
Date: 11/16/2005 08:44AM
Subject: Fw: Amtrak APIS script no of characters in the document no

FYI

[redacted]
----- Forwarded by [redacted]/LON/WSP on 16/11/2005 08:43 -----

[redacted]

Border Crossing.txt
.com>

To

15/11/2005
22:19

"'[redacted]
com'"
<[redacted]
[redacted]>

cc

Subject

RE: Amtrak APIS script

Arrow actually will accept up to 50 characters, so in the OSI with no strict
IATA requirements, we thought we'd split the difference.

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Tuesday, November 15, 2005 9:35 AM
To: [redacted]
Subject: RE: Amtrak APIS script

[redacted],
I need some clarification: in the APIS document you sent to us you advised that in the SSR format the number of characters is 15, but in the OSI is 25. Is this correct? Has nothing changed? Why there is the difference between those two formats? I would think that this would be the same.

[redacted]
From: [redacted]
Sent: Wednesday, November 16, 2005 4:08 AM
To: [redacted]
Cc: [redacted]; [redacted]
Subject: Re: Fw: Amtrak APIS script no of characters in the document no

Hi [redacted],

As a document number has to be a max of 25 characters and a single OSI can only be 63 characters long then there are only a couple of options. See Below. Document Number shown in blue.

Option 1
3OSI 2V DOCS HK1/PP/US/12345678901234567890123456789012345
3OSI 2V 01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Option 2
3OSI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
3OSI 2V 12345678901234567890123456789012345
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines) How do you wish to proceed ?

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]/WSL/WSP@WORLDSPAN
From: [redacted]/LON/WSP
Date: 11/16/2005 08:44AM
Subject: Fw: Amtrak APIS script no of characters in the document no

FYI

[redacted]
----- Forwarded by [redacted]/LON/WSP on 16/11/2005 08:43 -----

[redacted] <[redacted]>

15/11/2005 22:19

To

"'[redacted]'" <[redacted]>

CC

Subject

RE: Amtrak APIS script

Arrow actually will accept up to 50 characters, so in the OSI with no strict IATA requirements, we thought we'd split the difference.

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Tuesday, November 15, 2005 9:35 AM
To: [redacted]
Subject: RE: Amtrak APIS script

[redacted],
I need some clarification: in the APIS document you sent to us you advised that in the SSR format the number of characters is 15, but in the OSI is 25. Is this correct? Has nothing changed? Why there is the difference between those two formats? I would think that this would be the same.

[redacted]

From: [redacted]
Sent: Tuesday, November 15, 2005 9:35 AM
To: [redacted]
Subject: RE: Amtrak APIS script

[redacted],
I need some clarification: in the APIS document you sent to us you advised that in the SSR format the number of characters is 15, but in the OSI is 25. Is this correct? Has nothing changed? Why there is the difference between those two formats? I would think that this would be the same.

Edyta
From: [redacted]
Sent: Tuesday, November 15, 2005 5:13 AM
To: [redacted]
Cc: [redacted]
Subject: Re: Amtrak APIS Script

Hi [redacted],

With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The XXXXX's represents the pax name.

3OSI 2V DOCS HK1/PP/US/123456789012345/01JAN2020/FI/21JAN1971
3OSI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXX

Is this OK ? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----[redacted]/LON/WSP wrote: -----

To: [redacted]
From: [redacted]/LON/WSP
Date: 11/15/2005 09:47AM

cc: [redacted]/WSL/WSP@WORLDSPAN, [redacted]/EHN/WSP@WORLDSPAN
Subject: Amtrak APIS Script

Hi [redacted],

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

Regards,

[redacted]
Inactive hide details for [redacted]/WSL/WSP [redacted]/WSL/WSP

[redacted]/WSL/WSP

15/11/2005 07:35

To

[redacted]/LON/WSP@WORLDSPAN

cc

[redacted], [redacted]

Subject

Fw: RE: Amtrak Script

Hi [redacted],

As per [redacted] email can you please advise how you would like to format the OSI entry.
Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

Do you wish me to split it out onto 2 lines ? May be like this ? Let me know.
3OSI 2V DOCS HK2/PP/US/12345/01JAN2020
3OSI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/67890/01JAN2020
3OSI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR
The rest of the script development to progressing well. I just need clarification on the above.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----Forwarded by [redacted]/WSL/WSP on 11/15/2005 07:29AM -----

To: "'[redacted]'" <[redacted]>
From: [redacted] <[redacted]>
Date: 11/14/2005 06:22PM
cc: [redacted], [redacted], [redacted], [redacted]
Subject: RE: Amtrak Script

Answers below

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted]; [redacted]; [redacted]
Subject: Fw: Amtrak Script

Hi [redacted],

Could you please advise on the questions below.

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30 -----

[redacted]/WSL/WSP

14/11/2005 16:26

To [redacted]/LON/WSP@WORLDSPAN, [redacted]/HDQ/WSP@WORLDSPAN, [redacted]/LON/WSP@WORLDSPAN

cc

Subject Amtrak Script

Hi [redacted],

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

3OSI 2V DOCS HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

3OSI 2V DOCS HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

The Arrow Functional Requirement document states that a document number could be upto 25 characters. This will definitely exceed the max amount of characters for an OSI.

How do you wish to proceed ?

Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries look like this ? Is this correct ? I'm mainly interested in the status code (HK1) and Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB -4TEST/JOE
OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB -4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

From: [redacted]
Sent: Tuesday, November 15, 2005 4:48 AM
To: [redacted]
Cc: [redacted]; [redacted]
Subject: Amtrak APIS Script

Hi [redacted],

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

Regards,

[redacted] Exemption 6

[redacted]/WSL/WSP

15/11/2005 07:35

To [redacted]/LON/WSP@WORLDSPAN

cc [redacted]

Subject Fw: RE: Amtrak Script

Hi [redacted],

As per [redacted] email can you please advise how you would like to format the OSI entry.
Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

Do you wish me to split it out onto 2 lines ? May be like this ? Let me know.
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The rest of the script development to progressing well. I just need clarification on the above.

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]

-----Forwarded by [redacted]/WSL/WSP on 11/15/2005 07:29AM -----

To: "'[redacted]'" <[redacted]>
From: "[redacted]" [redacted]
Date: 11/14/2005 06:22PM
cc: [redacted], [redacted], [redacted]" <[redacted]>
Subject: RE: Amtrak Script

Answers below

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted]
Subject: Fw: Amtrak Script

Hi [redacted],

Could you please advise on the questions below.

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30 -----

[redacted]/WSL/WSP

14/11/2005 16:26

To [redacted]/LON/WSP@WORLDSPAN, [redacted]/HDQ/WSP@WORLDSPAN, [redacted]/LON/WSP@WORLDSPAN

cc

Subject Amtrak Script

Hi [redacted],

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can
have in an OSI is 63. The majority of the OSI fields we will be generating
will exceed 63 characters. For example the following is OK

3OSI 2V DOCS HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

3OSI 2V DOCS
HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

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How do you wish to proceed ?

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OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB -4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]
From: [redacted]
Sent: Monday, November 14, 2005 2:55 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Name changes for APIS

[redacted],

Ok. I got this from my chat with [redacted] regarding the name check:

* PNR is to be queued
* In theory all the checks and actions could be performed in TIH3 alone (Tests will show if further changes are required in ET)
* Only one error message will be sent back to the GDS no matter how many invalid names are in the PNR. The first invalid name detected should be enough to send the error message and have the PNR queued.
* The error message can be the same as the one used in Arrow (CM#1658)
* The error message can be added as an OSI item by using the utility program EVTH (See TIG5 to see how this is used). This may make the system to not just add the 4OSI item to the PNR with the error message but also to reply to the GDS, but if not either WA0TI2 x'20' or WA#GDSM (WA0ETC) may need to be set (you need to test).
* It may be possible that by just updating some AAA queue fields with the correct values, the PNR queuing will be automatically done, but I'm not sure. I'll give you the fields as soon as I find them.

That's pretty much it for now. Let me know if you have any questions.

[redacted] Exemption 6

From: [redacted]
Sent: Monday, November 14, 2005 11:54 AM
To: [redacted]
Subject: RE: Name changes for APIS

No yet, sorry. I was supposed to discuss this with Mark during the morning but we finally didn't do it. Besides this On-Call thing is driving me crazy.
I'll try to get some info for you today.

[redacted]

From: [redacted]
Sent: Monday, November 14, 2005 11:49 AM
To: [redacted]
Subject: RE: Name changes for APIS

[redacted] - did you get a chance to find out if the PNR or TTY is to be queued?
Thanks, Sue

-----Original Message-----
From: [redacted]
Sent: Thursday, November 10, 2005 2:23 PM
To: [redacted]
Subject: FW: Name changes for APIS

Programs to check: TIH3 (GDS Name processing) and EUUD.

Entry to test:

YTI1A0001***
HDQRM2V
.MUCRM1A
MUC1A ABC4MH/3300076
1TESTA/A
TRN2V00069YB31JANNYPMTRLK10815A0630P¦0/000000000/C001

From: [redacted]
Sent: Monday, October 31, 2005 9:44 AM
To: [redacted]
Cc: [redacted]
Subject: Name changes for APIS

[redacted],

[redacted] or [redacted] maybe able to do the name changes for TTY for APIS. We need to identify that we have on a single character first name, add and warning message to go back to the GDS and queue to TEL Q31

[redacted], will this help you out?

[redacted]
From: [redacted]
Sent: Monday, November 14, 2005 11:32 AM
To: [redacted]
Cc: [redacted]
Subject: Fw: Amtrak Script

Hi [redacted],

Could you please advise on the questions below. Exemption 6

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 14/11/2005 16:30 -----

[redacted]/WSL/WSP

14/11/2005 16:26

To [redacted]/LON/WSP@WORLDSPAN, [redacted]/HDQ/WSP@WORLDSPAN, [redacted]/LON/WSP@WORLDSPAN

cc

Subject Amtrak Script

Hi [redacted],

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

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3OSI 2V DOCS HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

3OSI 2V DOCS HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS
3OSI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

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How do you wish to proceed ?

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries look like this

? Is this correct ? I'm mainly interested in the status code (HK1) and Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB -4TEST/JOE
OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB -4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

Regards
[redacted]

([redacted])

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: [redacted]
E-mail: [redacted]
From: [redacted]
Sent: Friday, November 11, 2005 5:04 AM
To: [redacted]
Cc: [redacted]
Subject: Amtrak APIS

[redacted]
Are we supposed to be sending you the original Cross border OSI and this new OSI format? Will you remove the "old" OSI format or you will keep both?

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
From: [redacted]
Sent: Wednesday, November 09, 2005 9:44 AM
To: [redacted]
Subject: RE: 2-character name

[redacted],

Is the wrap up message sent to you before or after end transaction? Are you in the office today? On which phone number can I reach you?

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

"[redacted]"
<[redacted]

To

Border Crossing.txt

om>

09/11/2005 14:38

To "'[redacted]'" <[redacted]>

cc

Subject RE: 2-character name

Amtrak creates a booking when we receive a wrap up message from Worldspan. Up to that point, we are only holding the segments that you have booked. The wrap up message contains the names and other related data. A new booking message has a slightly different wrap up message format to a change booking message.

[redacted]

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Wednesday, November 09, 2005 9:27 AM
To: [redacted]
Subject: RE: 2-character name

[redacted],
Thanks a lot for that.

One more thing: I understand that the SSR message will be sent at the time the agent adds a first name with less than two characters or for the name change entry, is Amtrak system able to know / recognise that there is a new booking being created before the transaction is ended? In other words, is the Amtrak able to see that there is a new booking being created even if the booking transaction has not been ended? How do you recognise it?

[redacted]

"[redacted]" <[redacted]>

09/11/2005 01:35

To "'[redacted]'" <[redacted]>

cc [redacted], "[redacted]" <[redacted]>, "[redacted]" <[redacted]>

Subject RE: 2-character name

Hello [redacted], Exemption 6

Answers below.

[redacted]

-----Original Message-----
From: [redacted] [mailto[redacted]]
Sent: Tuesday, November 08, 2005 1:16 PM
To: [redacted]
Cc: [redacted]
Subject: 2-character name

Hi [redacted]
We still have some concerns about the 2-character name:

1. What will happen in the case when the Amtrak Customer Services contacts a travel agency and they do not have the contact details for the customer?

We would hope that they did, as they are asked to check ID on our behalf, but if not, I guess we'd enter a title, and assume that they would be a highlighted name on the customs manifest.

2. What if the pnr is booked by a consolidator, will Amtrak contact the consolidator or the ticketing agent?

We would be contacting the agency associated with the original booking. This would be identified by the IATA number associated to the PNR. If we did not have details, we'd contact [redacted] area to see if you have more details.

3. How will Amtrak customer service contact Worldspan travel agents outside of North America and within what timeframe? How will you handle the time difference?

We attempt to contact the agency in their work hours. If we do not succeed,
we may see if you can contact them on our behalf, or as in 1, we'd add a title.

Could you please confirm that the text below is accurate and correct - especially the note in blue.
Is there any way that Amtrak could prevent end transaction if the name does not include 2 characters?

Amtrak can prevent ET on our side - your agent would have already completed the booking. If we did this, your guest may not get the seat/room they booked, as the agent would have to cancel the space and resell. This is why
we took the approach of the warning.

Your note isn't in colour on my side. The information looks correct.

Exemption 6

ERROR RESPONSES- N
FORMAT- N
SCREEN DISPLAY- N

AMTRAK IS MODIFYING THEIR REQUIREMENTS FOR THE MINIMUM NUMBER OF CHARACTERS SUPPORTED AS A VALID PASSENGER FIRST NAME. CURRENTLY AMTRAK SUPPORTS A MINIMUM OF ONE (1) CHARACTER FOR THE PASSENGER*S FIRST NAME. IN MID-DECEMBER AMTRAK*S SYSTEM WILL REQUIRE A MINIMUM OF TWO (2) CHARACTERS.

WORLDSPAN PROVIDES COMPLETE TECHNICAL SPECIFICATIONS REGARDING SCREEN CHANGES.)>MD

TO REQUEST TECHNICAL SPECIFICATIONS- SEND AN E-MAIL [redacted]. REFERENCE THE DOCUMENT TITLE. PROVIDE YOUR NAME- COMPANY NAME AND PHONE NUMBER.

** DETAILED ENHANCEMENT INFORMATION **

WHEN CREATING THE PASSENGER NAME FIELD IN THE PNR THE WORLDSPAN AGENT SHOULD ENSURE THE PASSENGER*S FIRST NAME IS A MINIMUM OF TWO CHARACTERS IN LENGTH. FOR EXAMPLE-

-1SMYTHE/EVMRS OR -1SMYTHE/EVELYNMRS

IF THE FIRST NAME DOES NOT CONTAIN A MINIMUM OF TWO (2))>MD CHARACTERS AMTRAK WILL RETURN AN AMTRAK WARNING MESSAGE- INVALID PSGR NAME- INPUT FULL/FIRST NAME - IN THE SSR OTHS FIELD. THIS CAN OCCUR DURING THE INITIAL PNR CREATION OR ANY TIME THE NAME FIELD IS MODIFIED.

THIS CHANGE ONLY AFFECTS SELL AND MODIFICATION REQUESTS ON AMTRAK PNRS BOOKED THROUGH THE WORLDSPAN SYSTEM.

THERE ARE NO EDITS ON THE RETURNED INFORMATION IN THE SSR FIELD FROM AMTRAK. WORLDSPAN REQUEST AGENTS MAKE THE NECESSARY CHANGES TO ENSURE THE FIRST NAME IS A MINIMUM OF TWO (2) CHARACTERS PRIOR TO SUBMITTING REQUESTS. EVERY AMTRAK PNR WITH A ONE (1) CHARACTER FIRST NAME WILL AUTOMATICALLY BE QUEUED TO THE AMTRAK TRAVEL AGENCY SALES CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY)>MD CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY CHANGES AMTRAK WILL STILL ALLOW TICKETING OF THE AMTRAK PNR HOWEVER AMTRAK TRAVEL AGENT SALES CENTER WILL CONTACT THE WORLDSPAN AGENT FOR ADDITIONAL INFORMATION.

NEW WARNING RESPONSE

INVALID PSGR NAME- INPUT FULL/FIRST NAME
A MINIMUM OF TWO (2) CHARACTERS IS REQUIRED FOR THE PASSENGER*S FIRST NAME.

GRS REFERENCES ARE UPDATED UPON PRODUCT RELEASE.

DC/WPP - EJ/MD

[redacted]
Product Specialist Non - Air

Worldwide Product Planning

Phone:
Fax:
email:
From:
Sent: Wednesday, November 09, 2005 9:27 AM
To:
Subject: RE: 2-character name

,
Thanks a lot for that.

One more thing: I understand that the SSR message will be sent at the time the agent adds a first name with less than two characters or for the name change entry, is Amtrak system able to know / recognise that there is a new booking being created before the transaction is ended? In other words, is the Amtrak able to see that there is a new booking being created even if the booking transaction has not been ended? How do you recognise it?

09/11/2005 01:35

cc

Subject
RE: 2-character name

Hello ,

Answers below.

-----Original Message-----
From: [mailto:]
Sent: Tuesday, November 08, 2005 1:16 PM
To:
Cc:
Subject: 2-character name

Hi
We still have some concerns about the 2-character name:

Border Crossing.txt

1. What will happen in the case when the Amtrak Customer Services contacts a travel agency and they do not have the contact details for the customer?

We would hope that they did, as they are asked to check ID on our behalf, but if not, I guess we'd enter a title, and assume that they would be a highlighted name on the customs manifest.

2. What if the pnr is booked by a consolidator, will Amtrak contact the consolidator or the ticketing agent?

We would be contacting the agency associated with the original booking. This would be identified by the IATA number associated to the PNR. If we did not have details, we'd contact [redacted] area to see if you have more details.

3. How will Amtrak customer service contact Worldspan travel agents outside of North America and within what timeframe? How will you handle the time difference?

We attempt to contact the agency in their work hours. If we do not succeed,
we may see if you can contact them on our behalf, or as in 1, we'd add a title.

Could you please confirm that the text below is accurate and correct - especially the note in blue.
Is there any way that Amtrak could prevent end transaction if the name does not include 2 characters?

Amtrak can prevent ET on our side - your agent would have already completed the booking. If we did this, your guest may not get the seat/room they booked, as the agent would have to cancel the space and resell. This is why
we took the approach of the warning.

Your note isn't in colour on my side. The information looks correct.

AMTRAK TWO CHARACTER PASSENGER FIRST NAME CHANGE

ERROR RESPONSES- N
FORMAT- N
SCREEN DISPLAY- N

AMTRAK IS MODIFYING THEIR REQUIREMENTS FOR THE MINIMUM NUMBER OF CHARACTERS SUPPORTED AS A VALID PASSENGER FIRST NAME. CURRENTLY AMTRAK SUPPORTS A MINIMUM OF ONE (1) CHARACTER FOR THE PASSENGER*S FIRST NAME. IN MID-DECEMBER AMTRAK*S SYSTEM WILL REQUIRE A MINIMUM OF TWO (2) CHARACTERS.

WORLDSPAN PROVIDES COMPLETE TECHNICAL SPECIFICATIONS REGARDING SCREEN CHANGES.)>MD

TO REQUEST TECHNICAL SPECIFICATIONS- SEND AN E-MAIL [redacted]. REFERENCE THE DOCUMENT TITLE. PROVIDE YOUR NAME- COMPANY NAME AND PHONE NUMBER.

Exemption 6

Border Crossing.txt

** DETAILED ENHANCEMENT INFORMATION **

WHEN CREATING THE PASSENGER NAME FIELD IN THE PNR
THE WORLDSPAN AGENT SHOULD ENSURE THE PASSENGER*S FIRST
NAME IS A MINIMUM OF TWO CHARACTERS IN LENGTH. FOR EXAMPLE-

-1SMYTHE/EVMRS OR -1SMYTHE/EVELYNMRS

IF THE FIRST NAME DOES NOT CONTAIN A MINIMUM OF TWO (2))>MD
CHARACTERS AMTRAK WILL RETURN AN AMTRAK WARNING MESSAGE-
INVALID PSGR NAME- INPUT FULL/FIRST NAME - IN THE SSR OTHS
FIELD. THIS CAN OCCUR DURING THE INITIAL PNR CREATION OR
ANY TIME THE NAME FIELD IS MODIFIED.

THIS CHANGE ONLY AFFECTS SELL AND MODIFICATION REQUESTS ON
AMTRAK PNRS BOOKED THROUGH THE WORLDSPAN SYSTEM.

THERE ARE NO EDITS ON THE RETURNED INFORMATION IN THE SSR
FIELD FROM AMTRAK. WORLDSPAN REQUEST AGENTS MAKE THE
NECESSARY CHANGES TO ENSURE THE FIRST NAME IS A MINIMUM OF
TWO (2) CHARACTERS PRIOR TO SUBMITTING REQUESTS. EVERY
AMTRAK PNR WITH A ONE (1) CHARACTER FIRST NAME WILL
AUTOMATICALLY BE QUEUED TO THE AMTRAK TRAVEL AGENCY SALES
CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY)>MD
CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY
CHANGES AMTRAK WILL STILL ALLOW TICKETING OF THE AMTRAK
PNR HOWEVER AMTRAK TRAVEL AGENT SALES CENTER WILL CONTACT
THE WORLDSPAN AGENT FOR ADDITIONAL INFORMATION.

NEW WARNING RESPONSE

INVALID PSGR NAME- INPUT FULL/FIRST NAME
A MINIMUM OF TWO (2) CHARACTERS IS REQUIRED FOR THE
PASSENGER*S FIRST NAME.

GRS REFERENCES ARE UPDATED UPON PRODUCT RELEASE.

DC/WPP - EJ/MD

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
From: [redacted]
Sent: Tuesday, November 08, 2005 1:16 PM
To: [redacted]
Cc: [redacted]
Subject: 2-character name

Hi [redacted]
We still have some concerns about the 2-character name:

1. What will happen in the case when the Amtrak Customer Services contacts a travel agency and they do not have the contact details for the customer?
2. What if the pnr is booked by a consolidator, will Amtrak contact the consolidator or the ticketing agent?
3. How will Amtrak customer service contact Worldspan travel agents outside of North America and within what timeframe? How will you handle the time

difference?

Could you please confirm that the text below is accurate and correct - especially the note in blue.
Is there any way that Amtrak could prevent end transaction if the name does not include 2 characters?

AMTRAK TWO CHARACTER PASSENGER FIRST NAME CHANGE

ERROR RESPONSES- N
FORMAT- N
SCREEN DISPLAY- N

AMTRAK IS MODIFYING THEIR REQUIREMENTS FOR THE MINIMUM NUMBER OF CHARACTERS SUPPORTED AS A VALID PASSENGER FIRST NAME. CURRENTLY AMTRAK SUPPORTS A MINIMUM OF ONE (1) CHARACTER FOR THE PASSENGER*S FIRST NAME. IN MID-DECEMBER AMTRAK*S SYSTEM WILL REQUIRE A MINIMUM OF TWO (2) CHARACTERS.

WORLDSPAN PROVIDES COMPLETE TECHNICAL SPECIFICATIONS REGARDING SCREEN CHANGES.)>MD

TO REQUEST TECHNICAL SPECIFICATIONS- SEND AN E-MAIL [redacted]. REFERENCE THE DOCUMENT TITLE. PROVIDE YOUR NAME- COMPANY NAME AND PHONE NUMBER.

** DETAILED ENHANCEMENT INFORMATION **

WHEN CREATING THE PASSENGER NAME FIELD IN THE PNR THE WORLDSPAN AGENT SHOULD ENSURE THE PASSENGER*S FIRST NAME IS A MINIMUM OF TWO CHARACTERS IN LENGTH. FOR EXAMPLE-

-1SMYTHE/EVMRS OR -1SMYTHE/EVELYNMRS

IF THE FIRST NAME DOES NOT CONTAIN A MINIMUM OF TWO (2))>MD CHARACTERS AMTRAK WILL RETURN AN AMTRAK WARNING MESSAGE- INVALID PSGR NAME- INPUT FULL/FIRST NAME - IN THE SSR OTHS FIELD. THIS CAN OCCUR DURING THE INITIAL PNR CREATION OR ANY TIME THE NAME FIELD IS MODIFIED.

THIS CHANGE ONLY AFFECTS SELL AND MODIFICATION REQUESTS ON AMTRAK PNRS BOOKED THROUGH THE WORLDSPAN SYSTEM.

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NEW WARNING RESPONSE

INVALID PSGR NAME- INPUT FULL/FIRST NAME
A MINIMUM OF TWO (2) CHARACTERS IS REQUIRED FOR THE PASSENGER*S FIRST NAME.

GRS REFERENCES ARE UPDATED UPON PRODUCT RELEASE.

DC/WPP - EJ/MD

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
From: [redacted]
Sent: Monday, November 07, 2005 7:40 AM
To: [redacted]
Cc: [redacted]
Subject: Amtrak APIS and 2 character name

Hi [redacted],

Could you please advise on the below questions:

- Have you reached the agreement regarding the release date of the Passenger ID and gender info? We need to update our customers on the release date. Are you still planning to release it in 2 steps? If yes, please confirm the date of the release of each step.

- Amtrak will send an error message to each pnr which will not include the additional passenger ID info. On which step will the message be sent? Will this be sent only when the travel agent will attempt to issue the ticket? How Amtrak is going to handle the situation when the pnr will be queued to the consolidator for ticketing? Will the error message be also displayed before end transaction? If yes, then it is perfect, if not, why?

- Will you update the 7 easy steps of booking Amtrak services on your web site with the APIS OSI format? When?

- Could you please confirm if the min 2-character name will be a joint release with APIS?
- How is the 2-character name going to be supported by other GDSs? Is Amtrak going to send them the same SSR message? Do they implement some kind of tool which will validate the one character in the name?

Thanks.
Edyta
From: [redacted]
Sent: Friday, November 04, 2005 7:06 AM
To: [redacted]
Cc: [redacted]
Subject: Fw: AMTRAK APIS - what is the release date?

Hi [redacted],

We have sent a note to our customers about the release date of the Amtrak APIS in September adviseding that the release date has been scheduled for NOV. We need to update our customers on the release date, please advise when this has been scheduled for.

Thank you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Exemption 6

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 04/11/2005 11:59 -----

[redacted]/HDQ/WSP

03/11/2005 19:49

To [redacted]/LON/WSP@WORLDSPAN
cc
Subject AMTRAK project date change

Hi [redacted]!

I am just following up on our earlier conversation on the date change on one of the rail projects. Please forward the information to me at your earliest convenience so I can make the appropriate announcements and update the applicable documents. Thanks!

Best regards,
[redacted]
Member - Worldspan Diversity Council
[redacted] / [redacted]
"I've learned....That when you harbor bitterness, happiness will dock elsewhere."
From: [redacted]
Sent: Thursday, November 03, 2005 2:10 PM
To: [redacted]
Subject: Fw: AMTRAK 2 character name change - TECH SPEC change

[redacted],

Could you please confirm that the pax name written as: CITRON/EMRS will not generate the worning message.

Please also confimrt hat the email below is correct.

Thanks.

[redacted]

[redacted]
Product Specialist Non - Air

Worldwide Product Planning

Phone:
Fax:
email:
----- Forwarded by /LON/WSP on 03/11/2005 19:07 -----

/ATL/WSP

03/11/2005 18:48

To
/HDQ/WSP@WORLDSPAN
cc
/LON/WSP@WORLDSPAN,
/HDQ/WSP@WORLDSPAN,
/EHN/WSP@WORLDSPAN,
/HDQ/WSP@WORLDSPAN
Subject
AMTRAK 2 character name change - TECH SPEC change

Hi ,
There is a change in the examples in the TECH SPEC for 'AMTRAK 2 Character Name' document.

provided the following information:
In the PNR example the passenger title 'MRS' in the name field has to be deleted. AMTRAK advised
her that a PNR with 1 character in the first name and a passenger title (MRS/MR/MISS) would cause
the AMTRAK system to not generate the new warning message.

So for our examples in the TECH SPEC will you delete the 'MRS' title for me:

1. Where I have 'CURRENT ENTRY' change '-SMYTHE/EMRS' to '-SMYTHE/E', delete the 'MRS'.
2. In the PNR RESPONSE, change the passenger field to SMYTHE/E*ADT, delete the 'MRS'.

The sentence in section 4 with the 'e.g. -1SMYTHE/EVMRS or -1 SMYTHE/EVELYNMRS' is corrent
so no change needed there.

Thanks for your help.
Please let me know if we need to discuss this!

ITAnalyst
(phone) or
(phone)

From:
Sent: Thursday, November 03, 2005 1:16 PM
To:
Cc: ;

Border Crossing.txt

Subject: RE: Amtrak APIS

[redacted],

We are trying to programmatically know when the OSI is needed. I need a few questions answered.

If the traveler is staying in the same providence, they will not need the OSI (example AST to SCA) correct?

If the traveler is going from one providence to another, it looks like they do cross over the US. So if the traveler is going from AST to GBC does that require the OSI? Their destination is still to and from Canada. Do you have nonstop trains that wouldn't need the OSI? Or from providence to providence regardless needs the OSI?

Also we are still waiting on a list of Amtrak stations that are in Worldspan so we can update our list.

[redacted]
N14C1

[redacted]
11/02/2005 03:13 PM

[redacted]
cc

Subject
RE: Amtrak APIS

Hello,

Amtrak has station profiles for the following Canadian cities:

AMTRAK STATIONS - ONTARIO

CODE	CITY NAME
AST	ALDERSHOT
GMS	GRIMSBY

NFS NIAGARA FALLS
OKL OAKVILLE
SCA ST. CATHARINES
TWO TORONTO
END OF DISPLAY

Exemption 6

AMTRAK STATIONS - BR. COLUMBIA

CODE	CITY NAME
GBC	GARIBALDI HIGHLANDS
NNI	NANAIMO
PBT	PEMBERTON
RBC	RICHMOND
SQA	SQUAMISH
SUY	SOUTH SURREY
VAC	VANCOUVER
VBC	VICTORIA
VIF	VICTORIA
WSL	WHISTLER

END OF DISPLAY

AMTRAK STATIONS - QUEBEC

CODE	CITY NAME
MTR	MONTREAL
SLQ	ST-LAMBERT

END OF DISPLAY

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Wednesday, November 02, 2005 10:13 AM
To: [redacted]
Cc: [redacted]; [redacted]
Subject: Fw: Amtrak APIS

[redacted],

We are currently working on the update of the existing standard Amtrak script, which is being used by our customers in order to sell a seat. We want to put into the script the piece of functionality through which a Worldspan travel agent will be able to put the APIS OSI format.
Could you please advise on the question below, which has been asked by our tam working on the script. We need to get a precise answer which will help to build the OSI format in the script.

I am awaiting from you an update of all Amtrak station codes and names that are available in Worldspan.

Thank you.

[redacted]

----- Forwarded by [redacted]/LON/WSP on 02/11/2005 15:04 -----

[redacted]/HDQ/WSP

02/11/2005 15:03

To [redacted]/LON/WSP@WORLDSPAN

Border Crossing.txt

cc

Subject
Re: Fw: Amtrak APIS(Document link: Edyta Citron)

Just to clarify... it looks like Amtrak from their maps does not have any trains that go from a Canadian City to another Canadian City without going to the US first. Is that correct? So any time one of the four Canadian City are used... we will always have to add the OSI. So the key is, only those four cities require the OSI no matter what.

[redacted]
N14C1

[redacted]/LON/WSP

To

11/02/2005 09:55 AM [redacted]/HDQ/WSP@WORLDSPAN

cc

Subject
Fw: Amtrak APIS

Hi [redacted],

Please see below the answer to your questions. I am awaiting the Amtrak station codes, once I receive it from Amtrak, will forward it to you.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 02/11/2005 14:52 -----

"[redacted]"
<[redacted]>

To

"'[redacted]'"

Border Crossing.txt

02/11/2005 14:54 <[redacted]> cc [redacted] Subject RE: Amtrak APIS

If the train crosses the border, the OSI is required. If it doesn't then no
OSI.

Did you need help getting a city list?

[redacted]

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Wednesday, November 02, 2005 9:26 AM
To: [redacted]
Cc: [redacted]
Subject: Fw: Amtrak APIS

Hi [redacted],

Could you please help with the questions below.

Thanks.

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]
----- Forwarded by [redacted]/LON/WSP on 02/11/2005 14:24 -----

[redacted]/HDQ/WSP

02/11/2005 13:15 [redacted]/LON/WSP@WORLDSPAN To cc Subject Amtrak

[redacted],

It looks like four places Amtrak goes to in Canada: Montreal, Toronto, Aldershot and Vancouver.

So right now it looks like we need to watch for those stations for crossing the boarder.

Please find out if someone in Canada was going from a Montreal to Toronto for example, do they need the OSI since they cross over the US but not staying in the US. There could be a nonstop train which of course wouldn't be crossing the boarder but if they have to change trains, does that need the OSI.

Also, can we get an update of all Amtrak station codes and names that are available in Worldspan so we can update the drop-down box.

Thanks
[redacted]!

[redacted]
N14C1

From: [redacted]
Sent: Thursday, November 03, 2005 11:25 AM
To: [redacted]
Cc: [redacted]
Subject: RE: APIS test PNRs

Hi [redacted],

I understand that we will be using a very similar format for all GDSs where at least the order of the fields in the OSI is the same (e.g. nationality right after document number). I need to verify that. (I'm trying to get a copy of the document that Mark sent to you).

Meanwhile, you said you send SSRs to the airlines for APIS. Just to compare, can you provide an example of the agent's entry and the SSR sent? Is it manually entered?

Thanks

[redacted]

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Wednesday, November 02, 2005 3:40 PM
To: [redacted]
Cc: [redacted]
Subject: Fw: APIS test PNRs

Thanks for the best wishes!

Our OSI is manually entered. I was using the entry that was listed in the document we received from Amtrak. The OSI example doesn't show the /US/ prior to the travel document expiry date. Should it be there? The document was prepared by Mark. You also mentioned the APIS for airline, and we send those messages via SSR.